

Cautionary Note Regarding Forward-Looking Statements

This presentation contains "forward-looking statements" within the meaning of the U.S. Private Securities Litigation Reform Act of 1995, which are subject to a number of risks and uncertainties. All statements other than statements of historical facts contained in this presentation, including without limitation statements regarding our outlook for the Company in the sections "Strategy", "Competitive and Technology Differentiation", "Ribbon's Leadership Position and Market Opportunity", "Addressable Markets", "Investment Highlights", and "2019 Full Year Guidance", the future results of operations, financial position, future expenses, potential stock repurchases, integration efforts and opportunities for the Company, business strategy, strategic position, plans and objectives of management for future operations and plans for future product development and manufacturing, are forward-looking statements. Without limiting the foregoing, the words "believes", "estimates", "expects", "expectations", "intends", "may", "plans", "projects" and other similar language, whether in the negative or affirmative, are intended to identify forward-looking statements, although not all forward-looking statements contain these identifying words.

Forward-looking statements are based on our current expectations and assumptions regarding our business, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. Our actual results may differ materially from those contemplated in these forward-looking statements due to various risks, uncertainties and other important factors, including our ability to realize the benefits from acquisitions that we have completed; the effects of disruption from acquisitions, making it more difficult to maintain relationships with employees, customers, business partners or government entities; the timing of customer purchasing decisions and our recognition of revenues; economic conditions; our ability to recruit and retain key personnel; difficulties supporting our strategic focus on channel sales; difficulties retaining and expanding our customer base; difficulties leveraging market opportunities; the impact of restructuring and cost-containment activities; litigation; actions taken by significant stockholders; difficulties providing solutions that meet the needs of customers; market acceptance of our products and services; rapid technological and market change; our ability to protect our intellectual property rights; our ability to maintain partner, reseller, distribution and vendor support and supply relationships; higher risks in international operations and markets; the impact of increased competition; increases in tariffs, trade restrictions or taxes on our products; currency fluctuations; changes in the market price of our common stock; and/or failure or circumvention of our controls and procedures.

Our forward-looking statements involve known and unknown risks, uncertainties and other important factors that may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. We caution you against relying on any of these forward-looking statements. Important factors that could cause actual results to differ materially from these forward-looking statements are discussed in Part I, Item IA "Risk Factors" and Part II, Item 7A "Quantitative and Qualitative Disclosures About Market Risk" in our most recent Annual Report on Form 10-K/A filed with the SEC and Part II, Item IA "Risk Factors", Part I, Item 2 "Management's Discussion and Analysis of Financial Condition and Results of Operations" and Part I, Item 3 "Quantitative and Qualitative Disclosures About Market Risk" in Ribbon Communications' most recent Quarterly Report on Form 10-Q filed with the SEC, as well as in our other reports filed with the SEC. Any forward-looking statement made by us in this presentation speaks only as of the date of this presentation. Factors or events that could cause our actual results to differ may emerge from time to time, and it is not possible for us to predict all of them. We undertake no obligation to publicly update any forward-looking statement, whether as a result of new information, future developments or otherwise, except as may be required by law.

In addition to the U.S. GAAP financials, this presentation includes certain non-GAAP financial measures. The non-GAAP measures have limitations as analytical tools and you should not consider them in isolation or as a substitute for the most directly comparable financial measures prepared in accordance with U.S. GAAP. There are a number of limitations related to the use of these non-GAAP financial measures versus their nearest GAAP equivalents. Ribbon Communications urges you to review the reconciliation of Ribbon's non-GAAP financial measures to the most directly comparable GAAP financial measures set forth in the Appendix, and not to rely on any single financial measure to evaluate Ribbon Communications' business.

Overview



About Ribbon

Ribbon is a global leader in secure real-time communications, providing software and cloud network solutions to communications service providers and enterprises.









Transforming Communications Networks

Securing Communications

Enabling Cloud Communications

Orchestrating the Intelligent Edge

Providing Analytics and Service Assurance



About Ribbon



Four Decades of Combined Leadership Experience in Real Time Communications

~ 2,300 Employees and Doing Business in 100+ Countries

1,000+ Service Provider and Enterprise Customers Globally

#1 in Session Border Controllers, #1 in Media Gateways, #2 in VoIP Switching

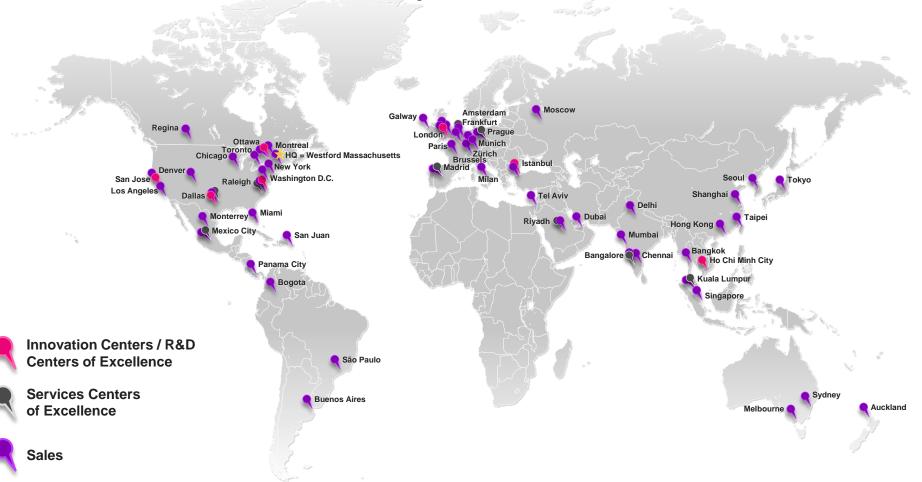
Leader in Network Edge Orchestration

800+ Patents Worldwide

Publicly Traded Company on Nasdaq



Ribbon Communications - Scope and Scale



Leadership



Fritz W. Hobbs
President & Chief Executive Officer



Daryl Raiford EVP, Chief Financial Officer



Steven Bruny EVP, Global Sales & Services



Justin Ferguson EVP, General Counsel and Corporate Secretary



Petrena Ferguson SVP, Human Resources



Patrick Joggerst CMO & EVP, Business Development



Rick Marmurek SVP, Chief Accounting Office



John McCready EVP, Chief Strategy Officer



John St. Amand EVP, Analytics Business Strategy



Kevin Riley EVP, CTO and Advanced R&D



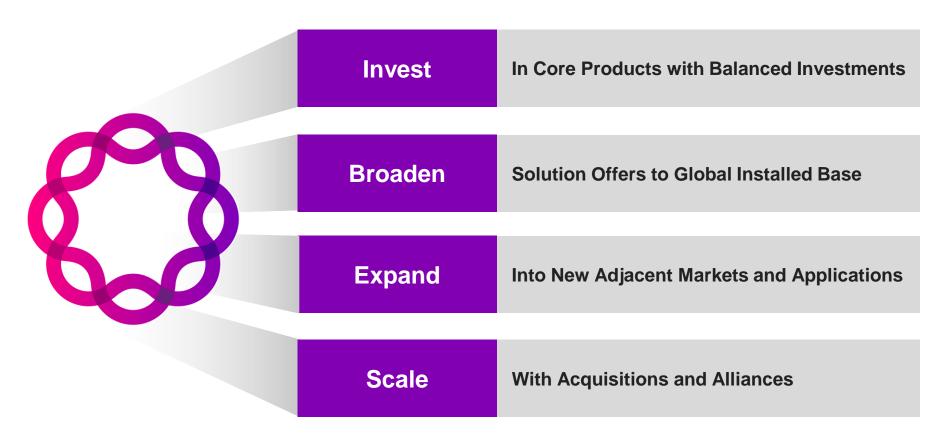
Tony Scarfo EVP, Products, R&D, Support & Supply Chain



Susan Villare SVP, FP&A and Treasurer



Strategy





What We Do For Our Customers



Service Providers

Enterprises









IP Software Solutions

Upgrade Communications Networks to IP Software and Cloud

Enable Software-Defined and Virtualized Networks

Secure IP Communications Networks

Enable Edge Orchestration, Intelligent Edge and SD-WAN

Applications Software Solutions

Enable Cloud Unified Communications

Enable Embedded Communications

Secure Communications

Provide Analytics and Network Visibility

Advanced Communications
Integrated Communications
Secure Communications
Reliable Communications



Where You Will Find Us

The World's Leading Tier One Service Providers









The Largest Banks, Airlines, Retailers and Manufacturers across the Globe









More than 350 U.S. Department of Defense Locations









Competitive and Technology Differentiation

Large Software Installed Base End-to-End Breadth of Software Products and Solutions Leader in Network Edge Orchestration Leader in Media Processing Technology – CPU, GPU Cloud, Security and Virtualization Innovation and Expertise

Solution Reliability, Performance, Functionality at Scale



Breadth of Our Product Portfolio

	Service	Provider Ma	rket					
Brand/Product		ORACLE"	broadsoft	metaswitch		ORACLE	illiilli cisco	AudioCodes
Session Border Controllers	V	✓		✓	/	/	/	✓
Intelligent Edge, Orchestration and SD-WAN	✓		✓		1		✓	✓
Application Server & WebRTC	✓		✓	✓	✓	✓	✓	✓
Call Controllers	✓			✓	V			
Media Gateways	1			✓	1			/
Network Functions Virtualization	1	√		✓	1	✓	✓	✓
Signaling, Policy & Routing	4	✓			V			
Security Solution	/	/			'	4		



Ribbon's Leadership Position and Market Opportunity

IP Software Services

Network Transformation & SBC 2022 TAM: \$3.2B '18 -'22 CAGR: 5%



Cloud Communications and Security/Analytics 2022 TAM: \$17.6B '18 -'22 CAGR: 27% #1 Session Border Controllers

#1 Media Gateways

#2 Voice over IP Call Controllers

#3 Voice Application Server

Kandy Cloud Communications as a Service



Ribbon Protect Security and Analytics

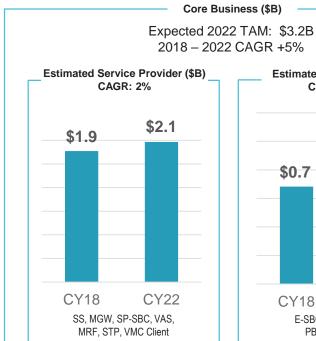
Leadership Ranking Source: Exact Ventures & IHS Markit Q4-2018 Market share data (last 6 months). See Appendix section "TAM and Market Share References" items 1 and 12.

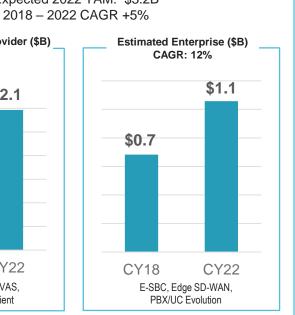
TAM and CAGR Source: see Appendix section "TAM and Market Share References" items 1 and 2.

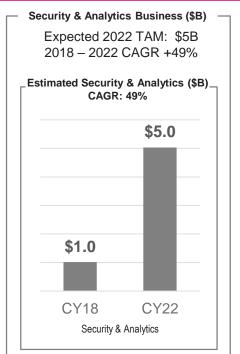


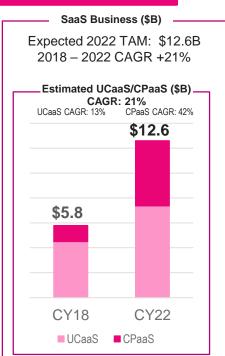
Addressable Markets

Forecasted 2022 Total Addressable Market \$20.8B Estimated 2018-2022 CAGR 22%









Source: IHS Markit^{1,2,3,4}, Exact Ventures ⁵, IDC Research ⁶, Gartner ^{7,8}, Juniper ⁹, Statista ¹⁰, Frost & Sullivan ¹¹, Ribbon Modeling TAM and CAGR Source: see Appendix section "TAM and Market Share References" items 1 through 11.



Applications Software

Cloud Communications

Communications software
platform and applications offered
"as a Service" that enable
service providers and
enterprises to deploy embedded
and unified communications

Kandy Cloud



Security & Analytics

Communications security, network intelligence and data monetization applications using ML/AI Analytics that help service providers and enterprises secure communications environments, enhance network visibility and drive revenues

Ribbon Protect & Ribbon Analytics





Customer Examples



AT&T API Marketplace

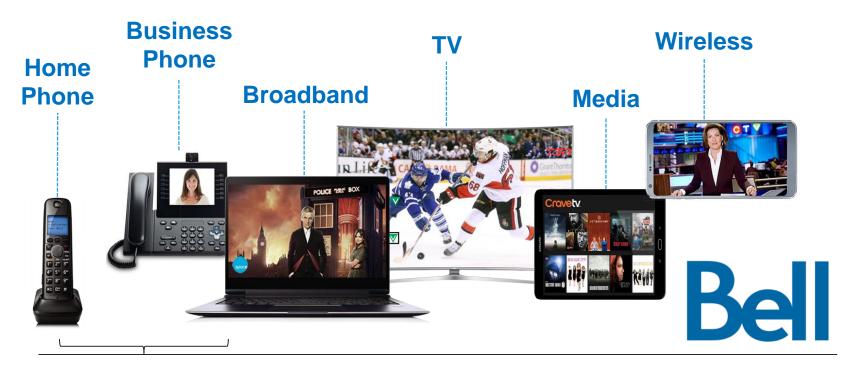




Digital Marketplace Powered By KANDY



Bell Canada Network Transformation



- Bell Network Transformation
- Bell Toll Connect





U.S. Department of Defense

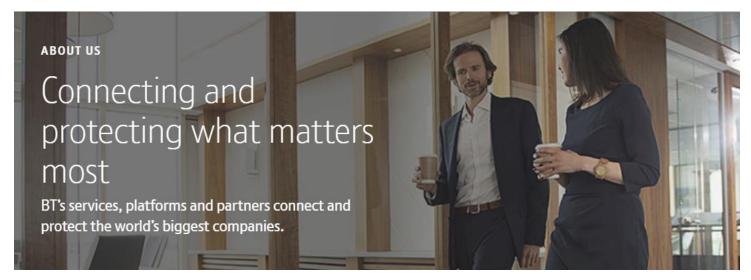


- Largest Voice-over-IP deployment in the U.S. Department of Defense's history
- More than 60,000
 users migrated to
 Ribbon's Joint
 Interoperability Test
 Command (JITC) certified technologies



BT Global Services





Global network expansion powered by 🛟 ribbon



CommsChoice Australia

commschoice



CommsChoice Group (ASX:CCG), a global leader in connecting businesses to the cloud, has upgraded to the latest release of Ribbon's session software solutions with the Session Border Controller Software edition (SBC SWe) on Amazon Web Services (AWS) to launch its new Microsoft Teams SIPConnect offering.







Softbank Accelerates IP Migration and Deploys Ribbon Protect





 Softbank selected Ribbon's advanced security and network analytics solution called Ribbon Protect for its ability to provide real-time communications network traffic monitoring and analytics



 Accelerated migration to IP and replacement of Softbank's legacy equipment with Ribbon's SBCs





Kandy Cloud Communications as a Service



City of Los Angeles (50,000+ Employees)









Upgrading UC capabilities and voicemail system, replacing 45 legacy on-premise PBX and hundreds of key systems to cloud-based UCaaS capabilities.

Migrating communications at airport, car sales sites and neighborhood locations to the cloud. 60% of the sites already migrated to Kandy and more planned.



Verizon Enterprise Solutions offers SBC as a Service with Ribbon

Network Edge Services

Go virtual and drive application delivery improvements around the globe.

Virtual Network Services - SBCaaS with Ribbon





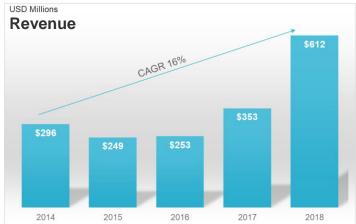




Financials

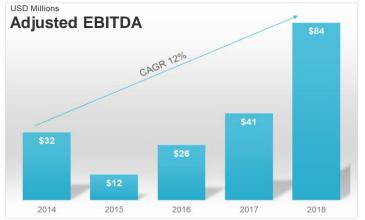


Five Year Financial Trends on a Non-GAAP Basis











Q1 2019 Financial Highlights

- Non-GAAP Q1 2019 Financial highlights¹:
 - Total revenue was \$122 million
 - Net loss was \$6 million
 - Loss per share was \$0.05
 - Adjusted EBITDA was break-even
- Cash and investments were \$46 million
- Announced a two-year common stock repurchase program for up to \$75 million, utilizing open market repurchases under Rule 10b-18, with a \$50 million term loan and a \$100 million facility available for revolving loans
 - Retired its GENBAND acquisition debt, with an original principal amount of \$22.5 million
- Reached an agreement with Metaswitch that resolved prior litigation. Metaswitch has agreed to pay \$63 million as follows: \$37.5 million in Q2 2019 and \$25.5 million over three annual installments



¹⁾ Please see non-GAAP reconciliations in presentation appendix.

Ribbon GAAP Condensed Statements of Operations¹

USD Millions											
except percentages and EPS	Q117	Q217	Q317	Q417	FY17	Q118	Q218	Q318	Q418	FY18	Q119
GAAP FINANCIAL MEASURES											
Product Revenue	25	29	44	83	181	52	63	77	87	279	47
Service Revenue	28	27	31	63	149	70	74	75	80	299	71
Total Revenue	53	56	75	146	330	121	137	152	167	578	119
Gross Profit	34	36	55	77	201	55	75	82	96	308	57
Gross Margin %	63%	65%	73%	53%	61%	46%	55%	54%	57%	53%	48%
Research and development	20	20	21	40	101	39	36	34	36	145	36
Selling, general and administratative	24	24	28	55	131	48	46	47	54	194	49
Acquisition, Integration and Restructuring	1	5	2	17	24	11	10	8	5	34	8
Total Operating Expenses	45	49	51	112	257	98	92	90	95	374	93
Income/(Loss) from Operations	(11)	(13)	4	(36)	(55)	(42)	(17)	(8)	1	(65)	(36)
Net Income/(Loss)	(11)	(12)	3	(16)	(35)	(45)	(20)	(10)	(2)	(77)	(31)
Diluted EPS	(\$0.22)	(\$0.25)	\$0.07	(\$0.18)	(\$0.60)	(\$0.44)	(\$0.20)	(\$0.10)	(\$0.02)	(\$0.74)	(\$0.29)
Diluted Shares	49	50	50	87	59	102	102	105	107	104	108
NON-GAAP FINANCIAL MEASURE											
Non-GAAP Adjusted EBITDA ²	(3)	1	15	28	41	1	20	29	34	84	(0)

¹⁾ Results for the periods through September 30, 2017 are those of Sonus only. Results in the quarter ended December 31, 2017 represent three months of Sonus and the period October 27, 2017 through December 31, 2017 for GENBAND. Results in the year ended December 31, 2018 represent Sonus and GENBAND for all periods and Edgewater for the period August 3, 2018 through December 31, 2018. Results in the quarter ended March 31, 2019 represent three months for Sonus, GENBAND and Edgewater and for the period March 1, 2019 to March 31, 2019 for Anova Data, Inc.

Note: Totals may not sum due to rounding.



²⁾ Please see non-GAAP reconciliations in presentation appendix.

Ribbon GAAP Revenue Key Stats¹

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USD Millions except for percentages	Q117	Q217	Q317	Q417	FY17	Q118	Q218	Q318	Q418	FY18	Q119
GAAP Revenue											
Product	25	29	44	83	181	52	63	77	87	279	47
Services	28	27	31	63	149	70	74	75	80	299	71
Total GAAP Revenue	53	56	75	146	330	121	137	152	167	578	119
% of Total GAAP Revenue:											
GAAP Revenue Mix											
Product	48%	52%	59%	57%	55%	43%	46%	51%	52%	48%	40%
Services	52%	48%	41%	43%	45%	57%	54%	49%	48%	52%	60%
GAAP Revenue by Geography											
Domestic	67%	69%	75%	60%	66%	47%	61%	61%	62%	58%	58%
International	33%	31%	25%	40%	34%	53%	39%	39%	38%	42%	42%
GAAP Revenue by Channel											
Direct	66%	70%	76%	82%	76%	84%	88%	66%	69%	75%	60%
Indirect	34%	30%	24%	18%	24%	16%	12%	34%	31%	25%	40%
10% Customers	Verizon										
		AT&T	AT&T					AT&T			AT&T
% of GAAP Product Revenue											
Enterprise	28%	25%	22%	14%	20%	14%	11%	31%	23%	21%	31%
Service Providers	72%	75%	78%	86%	80%	86%	89%	69%	77%	79%	69%

¹⁾ Results for the periods through September 30, 2017 are those of Sonus only. Results in the quarter ended December 31, 2017 represent three months of Sonus and the period October 27, 2017 through December 31, 2017 for GENBAND. Results in the year ended December 31, 2018 represent Sonus and GENBAND for all periods and Edgewater for the period August 3, 2018 through December 31, 2018.

Note: Information is prepared on a GAAP basis.



Ribbon Condensed Balance Sheets

USD Millions	Q117	Q217	Q317	Q417	Q118	Q218	Q318	Q418	Q119
ASSETS									
Cash and Investments ¹	129	126	132	83	85	55	43	51	46
Accounts Receivable, Net	40	43	52	165	126	136	151	188	135
Inventory, Net	18	17	16	21	21	19	22	23	19
Property Plant Equipment, Net	11	11	10	25	24	24	26	27	28
Goodwill and Intangibles	78	76	73	580	568	556	646	635	640
Other Assets	19	21	20	36	38	37	37	34	78
Total Assets	294	292	302	911	861	828	924	957	946
LIABILITIES AND EQUITY									
Revolving Credit Facility	-	-	-	20	20	20	58	55	57
Liabilities	28	31	37	138	116	112	154	165	160
Deferred Revenue	55	59	55	115	117	105	98	123	125
Long-term Debt	-	-	-	23	23	23	24	24	25
Stockholders' Equity	212	203	211	615	585	567	590	590	579
Total Liabilities and Equity	294	292	302	911	861	828	924	957	946
DSO ²	67	69	62	102	93	89	89	101	102

¹⁾ Includes cash, cash equivalents and short- and long-term investments.

Note: Totals may not sum due to rounding.



²⁾ DSO is based on GAAP Revenue.

Ribbon Condensed Statements of Cash Flows

USD Millions	Q117	Q217	Q317	Q417	FY17	Q118	Q218	Q318	Q418	FY18	Q119
Cash from Operations	4	(1)	6	(1)	8	3	(26)	(1)	14	(10)	20
Purchases of PP&E	(1)	(2)	(1)	(1)	(4)	(2)	(2)	(2)	(2)	(8)	(4)
Business Acquisitions	-	-	-	(43)	(43)	-	-	(46)	-	(46)	-
Deferred purchase consideration	-	-	-	-	-	-	-	-	-	-	(22)
Revolver ¹	-	-	-	2	2	-	-	38	(3)	35	2
Other	-	(1)	-	(5)	(6)	-	(2)	(1)	(1)	(4)	(1)
Net Change	3	(3)	6	(48)	(43)	2	(30)	(12)	8	(32)	(5)
Cash ² Beginning of Period	126	129	126	132	126	83	85	55	43	83	51
Cash ² End of Period	129	126	132	83	83	85	55	43	51	51	46

Note: Totals may not sum due to rounding.



¹⁾ Revolver is borrowings (payments), net.

²⁾ Includes cash, cash equivalents and short- and long-term investments.

2019 Full Year Guidance¹

Full Year Adjusted EBITDA

- Adjusted EBITDA² expected to be approximately \$100 million
 - FY18 Adjusted EBITDA was \$84 million

- 1) This earnings guidance was given as of May 2, 2019. This presentation does not confirm or update such prior guidance.
- 2) Ribbon is unable to project without unreasonable efforts the comparable GAAP net loss figure, which includes interest expense, net; income tax provision; depreciation; amortization of intangible assets; acquisition-related revenue and related cost of revenue adjustments; stock-based compensation; certain litigation costs; acquisition- and integration-related expense; restructuring; and other income (expense), net. The 2019 full year guidance does not take into account the benefit of the anticipated \$63 million in payments related to a recently resolved litigation matter as Ribbon is currently evaluating the accounting treatment of such payments.



Investment Highlights

Technology embedded in largest service providers worldwide positions us well to capture share in network modernization

Investment in innovations ahead of the market is a key competitive advantage to take share in shift to NFV and cloud

Strong management team made up of industry veterans with deep domain expertise

Increased focus on Enterprise - #1 Enterprise SBC market leader; Enterprise Edge market is expected to grow at 12% 5-year CAGR¹

Accelerating EBITDA growth from cost synergies, product streamlining and shift to higher margin businesses



Market leader with financial scale to benefit from further consolidation potential



Appendix



TAM and Market Share References

- 1. TAM & Market Share IHS Markit, Service Provider VoIP and IMS Equipment and Subscribers, (Quarterly) [TAM] (SS, SP-SBC, MGW, VAS) August 23, 2018, Edition: Q2-2018 (for the quarter ended 30 June 2018) [Market Share] (MGW, VAS) February 25, 2019, Edition: Q4 2018 (for the quarter ended 31 December 2018)
- 2. TAM: IHS Markit, Enterprise SBCs and VoIP Gateways, (Quarterly) [TAM] (E-SBC) September 5, 2018, Edition: Q2-2018 (for the quarter ended 31 June 2018)
- 3. TAM (UCaaS): IHS Markit, VoIP and Unified Communication Services and Subscribers, (Annually) Published April 13, 2018, Edition: 2018 (for the year ended 31 December 2017)
- 4. TAM (PBX): IHS Markit Enterprise Unified Communications and Voice Equipment, (Quarterly) Published May 31, 2018, Edition Q1-2018 (for quarter ended 31 March 2018)
- 5. TAM (STP): Exact Ventures, STP Signaling Forecast Edition April 2018
- 6. TAM (CPaaS): IDC, Worldwide Voice and Text Messaging Communications Platform-as-a-Service Forecast, 2018–2022, Published May 2018, (#US43805418)
- 7. TAM (Security): Gartner, Forecast: Enterprise Application Software, Worldwide, 2016-2022, Q1-2018 Update, Published March 28, 2018, (G00353888),
- 8. TAM (Security): Gartner, Forecast: Information Security, Worldwide, 2015-2021, Q4-2017 Update, Published March 28, 2018. (G00350860)
- 9. TAM (VMC-Client): Juniper Research, MOBILE VOICE Market Sizing & Forecasts 2017-2021, Published March 2017
- 10. TAM (VMC-Client): Statista, Global smartphone shipments forecast from 2010 to 2021 (in million units), Online query October 20, 2017
- 11. TAM (SD-WAN): Frost & Sullivan, Forecast: Analysis of the Software-Defined WAN Market, 2017, Global, 2017-2022, Q1-2018 Update, Published October 2017 (BCS 11-5)
- 12. Market Share (SBC, SS): Exact Ventures, SBC Vendor Tables 4Q18 and Wireline Voice Vendor Tables 4Q18, March 2019



Product Definitions

Call Controllers

Call Controllers are communications network elements that connect voice calls between subscribers within a network and route voice calls between networks. Call controllers are essential elements in service provider networks utilized to provide regulated and unregulated business and consumer voice services. In combined voice-over-internet protocol (VoIP) and circuit-based networks, call controllers are the intelligence in the network that connect and route calls, and media gateways carry and transmit the voice conversation.

Media Gateways

Media Gateways are communications network elements that bridge and interwork the voice conversation between circuit-based networks and packet-based internet protocol (IP) networks on instruction from a call controller. Media Gateways are essential elements in service provider networks utilized to provide regulated and un-regulated business and consumer voice services and interconnect services.

Session Border Controllers (SBCs)

Session Border Controllers are essential communication network elements in VoIP that secure, route and interwork voice calls or sessions across internet protocol (IP) network borders. SBCs are the voice firewalls in internet protocol communication networks and are required at service provider access or interconnect network borders for deploying business and consumer voice services. SBCs are also essential elements within enterprise networks for securing internet protocol-based unified business communications within and across business locations. SBCs can be deployed in network or consumed from the cloud as a Service. As networks migrate to virtualization and the cloud, and traffic on voice over internet protocol networks grows, so does the demand for SBCs.

Software-Defined Wide Area Network (SD-WAN)

The software-defined wide-area network (SD-WAN) is a specific application of software-defined networking (SDN) technology applied to WAN connections, which are used to connect enterprise networks – including branch offices and data centers – over large geographic distances.



Product Definitions

Application Servers

Application servers are the elements in internet protocol (IP) communication networks that enable a variety of unified business communications capabilities like voice calling, messaging and collaboration across different devices. Application servers are essential elements needed by service providers to offer unified communications as a service to businesses from their network or their cloud. Application servers are also deployed by businesses on their premises or in their data center to provide unified communications for their employees and to engage with their customers. In certain network architectures, service providers will also utilize application servers to provide services to their broadband consumers customers.

Cloud Communications as a Service - Kandy

Kandy is a cloud communications platform that enables service providers and enterprises to provide embedded communications and unified communications under their own brand and consume them as a service from the platform. These services are referred to as communications platform as a service (CPaaS) and unified communications as a service (UCaaS), respectively. Embedded communications is the embedding of real-time communications into software applications and business workflows. Unified communications are business communications capabilities like voice calling, messaging and collaboration supported across communications devices and the web. Both CPaaS and UCaaS enable highly productive customer and employee communications. CPaaS and UCaaS are fast-growing markets as service providers and enterprises increasingly shift their communication services to the cloud.

Communications Security and Analytics – Ribbon Protect

Ribbon Protect is a real-time communications security, fraud management and intelligence solution that empowers service providers and enterprises to respond to attacks and fraud by performing network-wide data analytics, machine learning and policy enforcement. The solution also provides network operations with a centralized and single view of the end to end communications network. Communications security is a fast-growing market as service providers and enterprises mobilize to protect their environments and address these security challenges. With the acquisition of Anova Data, Inc., Ribbon Protect will be enhanced and broadened to provide additional solutions including service assurance, subscriber profiling, monetization and privacy management. Anova's technology will also be utilized to gather information from additional network elements thus making the overall solution more effective.



Discussion of Non-GAAP Financial Measures

Ribbon management uses several different financial measures, both GAAP and non-GAAP, in analyzing and assessing the overall performance of the business, making operating decisions, planning and forecasting future periods, and determining payments under compensation programs. Our annual financial plan is prepared both on a GAAP and non-GAAP basis, and the non-GAAP annual financial plan is approved by our board of directors. Continuous budgeting and forecasting for revenue and expenses are conducted on a non-GAAP basis (in addition to GAAP) and actual results on a non-GAAP basis are assessed against the annual financial plan. We consider the use of non-GAAP financial measures helpful in assessing the core performance of our continuing operations and when planning and forecasting future periods. By continuing operations, we mean the ongoing results of the business adjusted for acquisition-related revenue as a result of purchase accounting and the related cost of revenue, the impact of the new revenue standard, and excluding certain expenses and credits, including, but not limited to cost of product revenue arising from the fair value write-up of acquired inventory, stock-based compensation, amortization and impairment of intangible assets, merger integration costs, abandoned facilities depreciation, settlement expense, certain litigation costs, acquisition-related facilities adjustments, divestiture costs, cancelled debt offering costs, acquisition- and integration-related expense, restructuring, gains on the sales of intangible assets, gains from litigation settlements, the reduction in deferred purchase consideration and income tax adjustments arising from purchase accounting and tax reform. While our management uses non-GAAP financial measures as a tool to enhance their understanding of certain aspects of our financial performance, our management does not consider these measures to be a substitute for, or superior to, GAAP measures. In addition, our presentations of these measures may not be comparable to similarly titled measures used by other companies. These non-GAAP financial measures should not be considered alternatives for, or in isolation from, the financial information prepared and presented in accordance with GAAP.

Investors are cautioned that there are material limitations associated with the use of non-GAAP financial measures as an analytical tool. In particular, many of the adjustments to Ribbon's financial measures reflect the exclusion of items that are recurring and will be reflected in our financial results for the foreseeable future.



Acquisition-Related Revenue and Cost of Revenue; Impact of New Revenue Standard

We provide the supplementary non-GAAP financial measure of non-GAAP Total revenue, which includes revenue related to the acquisitions of GENBAND and Edgewater Networks, Inc. ("Edgewater") that we would have recognized but for the purchase accounting treatment of these transactions. Because GAAP accounting requires the elimination of this revenue, GAAP results alone do not fully capture all of our economic activities. We also include eliminated revenue resulting from our adoption in 2018 of the new revenue recognition standard. Following the 2018 year of adoption of the ASC 606 revenue standard, we are no longer required by GAAP to disclose the adoption effect of such standard. We will no longer include any further increase to non-GAAP revenue arising from the 2018 revenue standard adoption commencing with our first quarter 2019 financial results. These non-GAAP adjustments are intended to reflect the full amounts of such revenue and the related cost of revenue. We include these adjustments to allow for more complete comparisons to the financial results of our historical operations, forward-looking guidance and the financial results of peer companies. We believe these adjustments are useful to management and investors as a measure of the ongoing performance of the business. These adjustments do not accelerate revenue, but instead include revenue (and the related cost of revenue) that would have been recognized in our results, but for the purchase accounting and new revenue standard adjustments required by GAAP.

Fair Value Write-Up of Acquired Inventory

As part of the assessment of the assets acquired and liabilities assumed in connection with the acquisition of Performance Technologies, Incorporated ("PT"), we were required to increase the aggregate fair value of acquired inventory by \$1.8 million. The acquired inventory was recorded as cost of product revenue in 2014. We believe that excluding the incremental cost of product revenue resulting from the fair value write-up of this acquired inventory facilitates the comparison of our operating results to our historical results and to other companies in our industry.



Stock-Based Compensation

Stock-based compensation expense is different from other forms of compensation, as it is a non-cash expense. For example, a cash salary generally has a fixed and unvarying cash cost. In contrast, the expense associated with an equity-based award is generally unrelated to the amount of cash ultimately received by the employee, and the cost to us is based on a stock-based compensation valuation methodology, subjective assumptions and the variety of award types, all of which may vary over time. We evaluate performance without these measures because stock-based compensation expense is influenced by the Company's stock price and other factors such as volatility and interest rates that are beyond our control. The expense related to stock-based awards is generally not controllable in the short-term and can vary significantly based on the timing, size and nature of awards granted. As such, we do not include such charges in our operating plans, and we believe that presenting non-GAAP operating results that exclude stock-based compensation provides investors with visibility and insight into our management's method of analysis and the Company's core operating performance. It is reasonable to expect that stock-based compensation will continue in future periods.

Amortization of Intangible Assets

We exclude the amortization of acquired intangible assets from non-GAAP expense and income measures. These amortization amounts are inconsistent in frequency and amount and are significantly impacted by the timing and size of acquisitions. Although we exclude amortization of acquired intangible assets from our non-GAAP expenses, we believe that it is important for investors to understand that intangible assets contribute to revenue generation. We believe that excluding the non-cash amortization of intangible assets facilitates the comparison of our financial results to our historical operating results and to other companies in our industry as if the acquired intangible assets had been developed internally rather than acquired. Amortization of intangible assets that relate to past acquisitions will recur in future periods until such intangible assets have been fully amortized.



Impairment of Intangible Assets

In the fourth quarter of 2017, we discontinued our ongoing development of certain intangible assets that we had previously acquired, as we had determined that there were no alternative uses of the technology within either our existing or future product lines. As a result, we recorded an impairment charge of \$5.5 million to write down the carrying value of the assets to zero. Had we developed those intangible assets internally and made the decision to discontinue their ongoing development, we would have ceased work on such development projects and eliminated the related future costs. Because we do not capitalize these costs, there would have been no asset to write off. As a result, we believe that excluding non-cash impairment charges from our non-GAAP operating results as if these impaired intangible assets had been developed internally rather than acquired facilitates a comparison to our historical operating results and to other companies in our industry.

Abandoned Facilities Depreciation

In 2015, we reached an agreement with the landlord of one of our previously restructured facilities to vacate the facility without penalty or future payments. As a result, we were able to vacate the facility earlier than originally planned. In connection with this settlement, we recorded incremental depreciation expense to account for the change in estimated life of the fixed assets related to this facility. We believe that excluding this incremental depreciation expense facilitates the comparison of our financial results to our historical operating results and to other companies in our industry.

Merger Integration Costs

We consider certain merger integration costs to be unpredictable and dependent on a significant number of factors that may be outside of our control. This amount represents costs related to the Merger initially recorded as a component of General and administrative expense in the third quarter of 2017. In the fourth quarter of 2017, we reclassified these merger integration costs, aggregating \$0.2 million, to Acquisition- and integration-related expense. We do not consider these merger integration costs to be related to the continuing operations of the combined business or the Company. We believe that excluding merger integration costs facilitates the comparison of our financial results to our historical operating results and to other companies in our industry.



Settlement Expense

In the first quarter of 2018, we recorded \$1.7 million of expense related to settlements, comprised of \$1.4 million for the settlement of litigation in connection with our acquisition of Taqua LLC and \$0.3 million of patent litigation settlement expense. In the third quarter of 2017, we recorded \$1.6 million of expense related to potential fines in connection with the then-ongoing SEC investigation, which we paid to the SEC, along with an additional \$0.3 million recorded in the fourth quarter of 2017, in the third quarter of 2018. In 2016, we recorded \$0.6 million related to the settlement of certain patent litigation. These amounts are included as components of general and administrative expense. We believe that such settlement costs are not part of our core business or ongoing operations, are unplanned and generally not within our control. Accordingly, we believe that excluding these costs facilitates the comparison of our financial results to our historical operating results and to other companies in our industry.

Litigation Costs

In connection with certain ongoing litigation between GENBAND, as plaintiff, and one of its competitors, we have incurred litigation costs beginning in the fourth quarter of 2017. In March 2018, we filed litigation on behalf of Sonus against the same competitor asserting additional intellectual property infringement. We expect to incur significant future litigation costs related to these matters. These costs are included as a component of general and administrative expense. We believe that such costs are not part of our core business or ongoing operations, are unplanned and generally not within our control. Accordingly, we believe that excluding the litigation costs related to this specific legal matter facilitates the comparison of our financial results to our historical operating results and to other companies in our industry.



Acquisition-Related Facilities Adjustments

GAAP accounting requires that the deferred rent liability of an acquired company be written off as part of purchase accounting and that the combined company's rent expense on a straight-line basis begin as of the acquisition date. As a result, we recorded more rent expense than would have been recognized but for the purchase accounting treatment of GENBAND's assumed deferred rent liability. We include this adjustment, which relates to the acquisition of GENBAND, to allow for more complete comparisons to the financial results of our historical operations, forward-looking guidance and the financial results of peer companies. We believe these adjustments provide an indication of the rent expense that would have been recognized, but for the purchase accounting in connection with the acquisition of GENBAND.

Divestiture Costs

In 2014, we sold the multi-protocol server business that we had acquired in connection with the acquisition PT. We incurred \$0.4 million of transaction costs related to this divestiture. We do not consider these divestiture costs to be related to our ongoing operations. We believe that excluding divestiture costs facilitates the comparison of our financial results to our historical operating results and to other companies in our industry.

Cancelled Debt Offering Costs

In November 2018, we announced that we intended to offer, subject to market conditions and other factors, \$150 million aggregate principal amount of convertible senior notes in a private offering to qualified institutional buyers. We decided not to proceed with our offering, as we believed that then-current market conditions were not conducive for an offering on terms that would be in the best interests of our stockholders. In connection with this offering, we incurred \$1.0 million of expense. We do not consider these debt offering costs to be related to the continuing operations of the Company, and accordingly, we believe that excluding these cancelled debt offering costs facilitates the comparison of our financial results to our historical operating results and to other companies in our industry.



Acquisition- and Integration-Related Expense

We consider certain acquisition- and integration-related costs to be unrelated to the organic continuing operations of our acquired businesses and the Company and they are generally not relevant to assessing or estimating the long-term performance of the acquired assets. In addition, the size, complexity and/or volume of an acquisition, which often drives the magnitude of acquisition- and integration-related costs, may not be indicative of future acquisition- and integration-related costs. By excluding these acquisition- and integration-related costs from our non-GAAP measures, management is better able to evaluate our ability to utilize our existing assets and estimate the long-term value that acquired assets will generate for us. We exclude certain acquisition- and integration-related costs to allow more accurate comparisons of our financial results to our historical operations, forward-looking guidance and the financial results of less acquisitive peer companies. In addition, we believe that providing supplemental non-GAAP measures that exclude these items allows management and investors to consider the ongoing operations of the business both with and without such expenses.

Restructuring

We have recorded restructuring expense to streamline operations and reduce operating costs by closing and consolidating certain facilities and reducing our worldwide workforce. We review our restructuring accruals regularly and record adjustments to these estimates as required. We believe that excluding restructuring expense facilitates the comparison of our financial results to our historical operating results and to other companies in our industry, as there are no future revenue streams or other benefits associated with these costs.

Gains on Sales of Intangible Assets

From time to time, we have sold intangible assets that we had acquired in connection with previous acquisitions. The proceeds from these sales are included as components of other income (expense), net. We believe that such gains are not part of our core business or ongoing operations, as we had not used the intangible assets in connection with revenue-producing activities and would not have used them as such in the future. Accordingly, we believe that excluding the gains arising from these sales from our results facilitates the comparison of our financial results to our historical results and to other companies in our industry.



Litigation Settlement – Prepaid Licenses

In 2014, we recorded \$2.25 million of other income related to the settlement of a litigation matter in which we recovered a portion of our losses related to the impairment of certain prepaid royalties for software licenses which we had written off in 2012. We believe that excluding the other income arising from this settlement facilitates the comparison of our results to our historical results and other companies in our industry.

Income Tax Benefits Arising from Purchase Accounting and Tax Reform

In the third quarter of 2018, we reduced our valuation allowance in connection with our acquisition of Edgewater, resulting in an income tax benefit of \$0.8 million. In the fourth quarter of 2018, we recorded an adjustment to that amount, resulting in income tax expense of \$0.1 million for a net tax benefit of \$0.7 million related to this acquisition. In the fourth quarter of 2017, we reduced our valuation allowance in connection with the GENBAND transaction, resulting in an income tax benefit of \$16.4 million. In addition, we recognized an income tax benefit of \$4.8 million related to the Tax Cut and Jobs Act of 2017. We believe that such adjustments are not part of our core business or ongoing operations, as they are either the result of acquisitions or new tax legislation, neither of which relates to our revenue-producing activities. Accordingly, we believe that excluding impact of these adjustments to our income tax provision facilitates the comparison of our financial results to our historical results and to other companies in our industry.

Reduction in Deferred Purchase Consideration

We recorded \$8.I million in other income, net, in the first quarter of 2019 related to the reduction of deferred purchase consideration for Edgewater. We believe that such reductions to deferred purchase consideration are not part of our core business or ongoing operations, as they relate to specific acquisitive transactions. Accordingly, we believe that excluding such reductions related to acquisitive transactions facilitates the comparison of our financial results to our historical results and to other companies in our industry.



Adjusted EBITDA

We use Adjusted EBITDA as a supplemental measure to review and assess our performance. We calculate Adjusted EBITDA by excluding from net income (loss): interest income (expense), net; income tax benefit (provision); depreciation; and amortization and impairment of intangible assets. In addition, we exclude from net income (loss): adjustments to revenue and cost of revenue related to revenue reductions resulting from purchase accounting and adoption of the new revenue standard; adjustments for the fair value write-up of acquired inventory; stock-based compensation expense; merger integration costs; settlement expense; certain litigation costs; acquisition-related facilities adjustments; divestiture costs; cancelled debt offering costs; acquisition- and integration-related expense; restructuring; and other income (expense), net. In general, we add back the expenses that we consider to be non-cash and/or not part of our ongoing operations. Adjusted EBITDA is a non-GAAP financial measure that is used by our investing community for comparative and valuation purposes. We disclose this metric to support and facilitate our dialogue with research analysts and investors. Other companies may calculate Adjusted EBITDA differently than we do, limiting its usefulness as a comparative measure.

We believe that providing non-GAAP information to investors, in addition to the GAAP presentation, will allow investors to view the financial results in the way management views them. We further believe that providing this information helps investors to better understand our core financial and operating performance and evaluate the efficacy of the methodology and information used by our management to evaluate and measure such performance.



Q1 2019 GAAP to Non-GAAP Reconciliation

\$000s, except per share data	Q119					
GAAP Total revenue	\$	118,928				
Acquisition-related revenue adjustment		2,798				
Non-GAAP Total revenue	\$	121,726				
GAAP Net loss	\$	(30,832)				
Acquisition-related revenue adjustment		2,798				
Stock-based compensation		4,139				
Amortization of intangible assets		11,922				
Litigation costs		6,186				
Acquisition- and integration-related expense		3,199				
Restructuring		4,932				
Reduction in deferred purchase consideration		(8,124)				
Non-GAAP Net loss	\$	(5,780)				
GAAP Loss per share	\$	(0.29)				
Acquisition-related revenue adjustment		0.03				
Stock-based compensation		0.04				
Amortization of intangible assets		0.11				
Litigation costs		0.06				
Acquisition- and integration-related expense		0.03				
Restructuring		0.05				
Reduction in deferred purchase consideration		(0.08)				
Non-GAAP loss per share	\$	(0.05)				



Annual and Quarterly GAAP to Non-GAAP Reconciliation

\$000's	Q117		Q217	Q317	Q4	117	FY17	Q118	Q218	Q318		Q418	F	Y18	Q119
Adjusted EBITDA															
GAAP Net income (loss)	\$ (10,6	46) \$	(12,345)	\$ 3,453	\$ (1	5,714) \$	(35,252)	\$ (44,904) \$	(19,922)	\$ (10,15)	3) \$	(1,826)	\$ ((76,810)	\$ (30,832)
Interest (income) expense	(:	58)	(254)	(260)		509	(263)	599	735	1,42	20	1,476		4,230	1,364
Income tax (benefit) provision		123	471	727	(1	9,761)	(18,440)	2,170	499	(8	2)	813		3,400	1,014
Depreciation	1,	323	1,772	1,660		3,231	8,486	2,507	2,811	2,9	52	2,930		11,200	2,921
Amortization of intangible assets	2,	259	2,293	2,293	1	10,267	17,112	12,309	11,964	13,44	8	12,002		49,723	11,922
Impairment of intangible assets		-	-	-		5,471	5,471	-	-		-	-		-	-
Acquisition-related revenue adjustment		-	-	-	2	23,280	23,280	11,118	4,288	4,00	53	4,613		24,082	2,798
Acquisition-related cost of revenue adjustment		-	-	-	(1	0,364)	(10,364)	(1,977)	-		-	-		(1,977)	-
Adjustment for new revenue standard*		-	-	-		-	-	3,015	2,949	2,1	18	1,903		10,045	-
Adjustment to cost of revenue for new revenue standard*		-	-	-		-	-	(110)	-		-	-		(110)	-
Stock-based compensation	3,	263	4,237	3,887	1	14,270	25,657	2,824	2,081	2,5	6	3,651		11,072	4,139
Merger integration expense		-	-	178		(178)	-	-	-		-	-		-	-
Settlement expense		-	-	1,600		300	1,900	1,730	-		-	-		1,730	-
Litigation costs		-	-	-		373	373	673	1,901	3,14	17	1,961		7,682	6,186
Acquisition-related facilities adjustment		-	-	-		-	-	211	252	25	51	252		966	-
Cancelled debt offering costs		-	-	-		-	-	-	-		-	1,003		1,003	-
Acquisition- and integration-related expense		56	4,679	1,543		8,485	14,763	4,412	4,280	5,5	70	2,689		16,951	3,199
Restructuring		570	501	-		8,365	9,436	6,668	6,097	2,39	97	1,853		17,015	4,932
Other (income) expense, net		(1)	(575)	(1)		(697)	(1,274)	 (248)	2,052	1,25	54	714		3,772	(7,774)
Non-GAAP Adjusted EBITDA	\$ (2.8	11) \$	779	\$ 15,080	\$ 2	27.837 \$	40,885	\$ 997 \$	19,987	\$ 28,95	6 \$	34,034	\$	83,974	\$ (131)

^{*} Effective Q1 2019, the Company no longer adjusts for the impact of the adoption in 2018 of the new revenue standard



Annual GAAP to Non-GAAP Reconciliation

\$000's	FY14		FY15		FY16		FY17		FY18
Revenue									
GAAP Revenue	\$	296,326	\$	249,034	\$	252,591	\$	329,942	\$ 577,905
Acquisition-related revenue adjustment		-		-		-		23,280	24,082
Adjustment for new revenue standard		-		-		-		-	 10,045
Non-GAAP Revenue	\$	296,326	\$	249,034	\$	252,591	\$	353,222	\$ 612,032
Income (loss) from operations as a percentage of revenue									
GAAP loss from operations as a percentage of revenue		-5.8%		-12.5%		-5.4%		-16.7%	-11.3%
Acquisition-related revenue adjustment		0.0%		0.0%		0.0%		7.7%	4.4%
Acquisition-related cost of revenue adjustment		0.0%		0.0%		0.0%		-2.9%	-0.3%
Adjustment for new revenue standard		0.0%		0.0%		0.0%		0.0%	1.6%
Adjustment to cost of revenue for new revenue standard		0.0%		0.0%		0.0%		0.0%	0.0%
Fair value write-up of acquired inventory		0.6%		0.0%		0.0%		0.0%	0.0%
Stock-based compensation		8.1%		8.5%		7.8%		7.3%	1.8%
Amortization of intangible assets		1.6%		2.9%		3.0%		4.8%	8.1%
Impairment of intangible assets		0.0%		0.0%		0.0%		1.5%	0.0%
Abandoned facilities depreciation		0.0%		0.3%		0.0%		0.0%	0.0%
Settlement expense		0.0%		0.0%		0.2%		0.5%	0.3%
Litigation costs		0.0%		0.0%		0.0%		0.1%	1.3%
Acquisition-related facilities adjustment		0.0%		0.0%		0.0%		0.0%	0.2%
Divestiture costs		0.1%		0.0%		0.0%		0.0%	0.0%
Cancelled debt offering costs		0.0%		0.0%		0.0%		0.0%	0.2%
Acquisition- and integration-related expense		0.5%		0.1%		0.5%		4.2%	2.8%
Restructuring		1.9%		0.9%		1.1%		2.7%	2.8%
Non-GAAP Income from operations as a percentage of revenue		7.0%		0.2%		7.2%		9.2%	11.9%



Annual GAAP to Non-GAAP Reconciliation (continued)

]	F Y14	FY15	FY16	FY17	FY18
Earnings (loss) per share						
GAAP Loss per share	\$	(0.34) \$	(0.64) \$	(0.28)	(0.60) \$	(0.74)
Acquisition-related revenue adjustment		-	-	-	0.38	0.23
Acquisition-related cost of revenue adjustment		-	-	-	(0.17)	(0.02)
Adjustment for new revenue standard		-	-	-	-	0.10
Adjustment to cost of revenue for new revenue standard		-	-	-	-	*
Fair value write-up of acquired inventory		0.03	-	-	-	-
Stock-based compensation		0.48	0.45	0.40	0.43	0.11
Amortization of intangible assets		0.09	0.14	0.15	0.29	0.48
Impairment of intangible assets		0.03	-	-	0.09	-
Abandoned facilities depreciation		-	0.01	-	-	-
Settlement expense		-	-	0.01	0.03	0.02
Litigation costs		-	-	-	0.01	0.07
Acquisition-related facilities adjustment		-	-	-	-	0.01
Divestiture costs		0.01	-	-	-	-
Cancelled debt offering costs		-	-	-	-	0.01
Acquisition- and integration-related expense		-	-	0.02	0.25	0.16
Restructuring		0.11	0.04	0.06	0.16	0.16
Gains on sales of intangible assets		-	(0.02)	(0.03)	(0.01)	(0.01)
Litigation settlement - prepaid licenses		(0.04)	-	-	-	-
Tax benefits arising from purchase accounting and tax reform		_		_	(0.35)	
Non-GAAP loss per share	\$	0.37 \$	(0.02) \$	0.33	\$ 0.51 \$	0.58

^{*} Less than \$0.01 impact on EPS



Annual GAAP to Non-GAAP Reconciliation (continued)

\$000's	FY14	FY15	FY16	FY17	FY18
Adjusted EBITDA					
GAAP Net loss	\$ (16,855) \$	(31,895) \$	(13,932)	\$ (35,252) \$	(76,810)
Interest (income) expense	(75)	(207)	(769)	(263)	4,230
Income tax (benefit) provision	2,214	2,007	2,516	(18,440)	3,400
Depreciation	11,488	11,961	7,970	8,486	11,200
Amortization of intangible assets	4,597	7,107	7,500	17,112	49,723
Impairment of intangible assets	-	-	-	5,471	-
Acquisition-related revenue adjustment	-	-	-	23,280	24,082
Acquisition-related cost of revenue adjustment	-	-	-	(10,364)	(1,977)
Adjustment for new revenue standard	-	-	-	-	10,045
Adjustment to cost of revenue for new revenue standard	-	-	-	-	(110)
Fair value write-up of acquired inventory	1,782	-	-	-	-
Stock-based compensation	23,914	21,699	19,768	25,657	11,072
Settlement expense	-	-	605	1,900	1,730
Litigation costs	-	-	-	373	7,682
Acquisition-related facilities adjustment	-	-	-	-	966
Divestiture costs	435	-	-	-	-
Cancelled debt offering costs	-	-	-	-	1,003
Acquisition- and integration-related expense	1,558	131	1,152	14,763	16,951
Restructuring	5,625	2,148	2,740	9,436	17,015
Other (income) expense, net	 (2,536)	(1,122)	(1,424)	(1,274)	3,772
Non-GAAP Adjusted EBITDA	\$ 32,147 \$	11,829 \$	26,126	40,885 \$	83,974



Outlook GAAP to Non-GAAP Reconciliation¹

Adjusted EBITDA: Ribbon has not provided a reconciliation of Adjusted EBITDA outlook for the year ending December 31, 2019, as it is unable to project without unreasonable efforts the comparable GAAP net loss figure, which includes interest expense, net; income tax provision; depreciation; amortization of intangible assets; acquisition-related revenue and related cost of revenue adjustments; stock-based compensation; settlement expense; certain litigation costs; acquisition-related facilities adjustments; acquisition- and integration-related expense; restructuring and other income (expense), net.

¹⁾The earnings guidance provided on slide 32 was given as of May 2, 2019. This presentation does not confirm or update such prior guidance.



