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NuWave Communications Launches Microsoft Teams Direct Routing Hosted Service with Ribbon Session Border Controller

Enables enterprises to securely integrate voice services and PSTN calling into Microsoft Teams via Voice Experts & White Glove Service

WESTFORD, Mass., July 26, 2018 /PRNewswire/ -- Ribbon Communications Inc. (Nasdaq: RBBN), a global leader in secure and intelligent cloud communications, today announced that NuWave Communications, Inc., a leading provider of Unified Communications (UC), Hosted PBX, SIP Trunking, and wholesale and retail telephony solutions, is utilizing Ribbon's Microsoft Teams-certified Session Border Controller (SBC) to support its new Direct Routing for Microsoft Teams service for enterprise customers.



"Organizations want to take full advantage of Microsoft's Modern Workplace, including its voice capabilities, while outsourcing telephony provision and management," said Mark Bunnell, COO, NuWave. "With Ribbon's scalable SBCs we can now give our customers a practically frictionless, cost-effective solution to move their subscribers to Microsoft Teams and include voice via Direct Routing for Teams. NuWave's NuTeams solution offers calling plan options at more aggressive price points than are currently available in the market and prevents service interruptions by offering post pay options instead of prepay communications credits. This is a tremendous step forward in UC adoption."

Ribbon's <u>Microsoft Teams</u>- certified <u>hardware and software SBCs</u> provide secure, integrated voice services to Teams collaboration environments. Ribbon is one of only three SBC vendors officially certified by Microsoft to integrate its SBCs with Teams, connecting legacy systems and endpoints to Calling in Teams to integrate voice services. Ribbon's carrier-grade SBCs provide the economies of scale necessary for carriers such as NuWave to offer proven, cost-effective SIP trunking solutions to enterprise customers.

"Unified Communications are helping enterprises around the world become more collaborative, productive and efficient, and Microsoft Teams is a key enabler in this transformation," said Patrick Joggerst, Chief Marketing Officer and EVP Business Development, Ribbon. "Our SBC portfolio is designed to help carriers and enterprises seamlessly reap the benefits of new functionality and move towards a more integrated work environment."

About NuWave

NuWave Communications is a global communications service provider with a continuing mission to sustain mutually valuable relationships with our customers, employees and communities.

We've built a best-in-class technology platform that spans the globe, with streamlined business processes and solid ethical standards that ensure every customer receives exactly the services that NuWave promised and the customer deserves. NuWave is committed to meet or exceed your expectations with our affordable, scalable solutions and a consistently satisfying customer experience.

Founded in 1998. NuWave specializes in Unified Communications solutions, Hosted PBX, SIP Trunking, domestic and international toll-free origination, and domestic and international termination, For more information, please contact teams@nuwave.com or visit us at https://www.nuwave.com.

Media Contact

Gary Woods NuWave Communications Vice President of Business Development Microsoft Teams PSTN DID (702) 960-0455 garywoods@nuwave.com

About Ribbon Communications

Ribbon Communications is a company with two decades of leadership in real-time communications. Built on world-class technology and intellectual property, the company delivers intelligent, secure, embedded real-time communications for today's world. The company transforms fixed, mobile and enterprise networks from legacy environments to secure IP and cloud-based architectures, enabling highly productive communications for consumers and businesses. With a global footprint, Ribbon's innovative, market-leading portfolio empowers service providers and enterprises with rapid service creation in a fully virtualized environment. The company's Kandy Communications Platform as a Service (CPaaS) delivers a comprehensive set of advanced embedded communications capabilities that enables this transformation. To learn more, visit ribboncommunications.com.

Important Information Regarding Forward-Looking Statements

The information in this release contains forward-looking statements regarding future events that involve risks and uncertainties. All statements other than statements of historical facts contained in this release are forward-looking statements. Our actual results may differ materially from those contemplated by the forward-looking statements. For further information regarding risks and uncertainties associated with Ribbon Communications' business, please refer to the "Risk Factors" section of Ribbon Communications' most recent annual or quarterly report filed with the SEC. Any forward-looking statements represent Ribbon Communications' views only as of the date on which such statement is made and should not be relied upon as representing Ribbon Communications' views as of any subsequent date. While Ribbon Communications may elect to update forward-looking statements at some point, Ribbon Communications specifically disclaims any obligation to do so.

Investor Relations Sara Leggat

+1 (978) 614-8841 sleggat@rbbn.com

US Press

Dennis Watson +1 (214) 695 2214 dwatson@rbbn.com

International Press

Catherine Berthier +1.646.741.1974 cberthier@rbbn.com

Analyst Relations
Michael Cooper
+1 (708) 383-3387
mcooper@rbbn.com

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