Sonus Networks, Inc.
Supplementary Financial and Operational Data

| \$(000s) | Q313 | Q213 | Q113 | FY12 | Q412 | Q312 | Q212 | Q112 | FY11 | Q411 | Q311 | Q211 | Q111 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Product | 40,712 | 42,939 | 37,796 | 153,326 | 45,809 | 33,520 | 32,586 | 41,411 | 154,373 | 47,082 | 41,892 | 29,446 | 35,953 |
| Services | 27,387 | 26,254 | 25,492 | 100,808 | 29,327 | 23,529 | 25,024 | 22,928 | 105,323 | 27,190 | 24,461 | 22,326 | 31,346 |
| Total Revenue | 68,099 | 69,193 | 63,288 | 254,134 | 75,136 | 57,049 | 57,610 | 64,339 | 259,696 | 74,272 | 66,353 | 51,772 | 67,299 |
| SBC Revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Product | 21,311 | 20,449 | 23,510 | 67,641 | 20,573 | 20,394 | 13,523 | 13,151 | 37,866 | 17,466 | 10,398 | 7,671 | 2,332 |
| SBC as \% Total Product Revenue | 52\% | 48\% | $62 \%$ | $44 \%$ | 45\% | 61\% | 41\% | 32\% | 25\% | 37\% | 25\% | 26\% | $6 \%$ |
| Services | 8,030 | 8,559 | 6,465 | 19,945 | 5,516 | 5,051 | 5,566 | 3,812 | 14,110 | 5,009 | 3,466 | 3,145 | 2,490 |
| SBC Revenue | 29,341 | 29,008 | 29,975 | 87,586 | 26,089 | 25,445 | 19,089 | 16,963 | 51,976 | 22,475 | 13,864 | 10,816 | 4,822 |
| SBC as \% Total Revenue | $43 \%$ | $42 \%$ | 47\% | 34\% | 35\% | 45\% | 33\% | 26\% | 20\% | 30\% | 21\% | $21 \%$ | $7 \%$ |
| \% of Total Revenue | Q313 | Q213 | Q113 | FY12 | Q412 | Q312 | Q212 | Q112 | FY11 | Q411 | Q311 | Q211 | Q111 |
| Revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Product | 60\% | 62\% | 60\% | 60\% | 61\% | 59\% | 57\% | 64\% | 59\% | 63\% | 63\% | 57\% | 53\% |
| Services | 40\% | 38\% | 40\% | 40\% | 39\% | 41\% | 43\% | 36\% | 41\% | 37\% | 37\% | 43\% | 47\% |
| SBC Revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Product | 73\% | 70\% | 78\% | 77\% | 79\% | 80\% | 71\% | 78\% | 73\% | 78\% | 75\% | 71\% | 48\% |
| Services | 27\% | 30\% | 22\% | 23\% | 21\% | 20\% | 29\% | 22\% | 27\% | 22\% | 25\% | 29\% | 52\% |
| Revenue by Geography |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Domestic | 66\% | 74\% | 69\% | 68\% | 51\% | 76\% | 73\% | 75\% | 60\% | 67\% | 64\% | 78\% | 36\% |
| International | 34\% | 26\% | 31\% | 32\% | 49\% | 24\% | 27\% | 25\% | 40\% | 33\% | 36\% | 22\% | 64\% |
| \% of Product Revenue | Q313 | Q213 | Q113 | FY12 | Q412 | Q312 | Q212 | Q112 | FY11 | Q411 | Q311 | Q211 | Q111 |
| Revenue by Channel |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Direct | 73\% | 84\% | 83\% | * | * | * | * | * | * | * | * | * | * |
| Indirect | 27\% | 16\% | 17\% | * | * | * | * | * | * | * | * | * | * |
| Operating Statistics | Q313 | Q213 | Q113 | FY12 | Q412 | Q312 | Q212 | Q112 | FY11 | Q411 | Q311 | Q211 | Q111 |
| 10\% Customers |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of $10 \%$ customers | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 3 | 2 | 3 | 1 | 2 | 1 |
| Name of $10 \%$ customers | AT\&T | AT\&T | US Gov't | AT\&T | SoftBank | Level 3 | AT\&T | AT\&T | BTC | CenturyLink | AT\&T | AT\&T | BAH Tel |
|  |  | Verizon | AT\&T |  |  |  |  | Verizon | AT\&T | SoftBank |  | CenturyLink |  |
|  |  |  |  |  |  |  |  | SoftBank |  | Verizon |  |  |  |
| Top 5 Customers as \% of Revenue | 36\% | 47\% | 50\% | 48\% | 45\% | 41\% | 54\% | 66\% | 43\% | 55\% | 52\% | 46\% | 72\% |
| Number of Total Customers** | 560 | 539 | 541 |  | 504 | 403 | 123 | 117 |  | 115 | 107 | 98 | 103 |
| Number of New Customers** | 171 | 190 | 163 | 230 | 180 | 40 | 6 | 4 | 21 | 12 | 8 | 0 | 1 |
| Number of New Customers** with SBC Content | 131 | 161 | 138 | * | 130 | * | * | * | * | * | * | * | * |

*Not historically provided.
**Customer Count reflects end customer and excludes customers with maintenance only revenue of less than $\$ 5 \mathrm{k}$ on a quarterly basis.

