



Ribbon Launches Work@Home, Facilitating Remote Work for Enterprises and Contact Centers

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Kandy cloud-based solutions deliver full Unified Communications, Collaboration and Omnichannel Contact Center

WESTFORD, Mass., March 17, 2020 /PRNewswire/ -- [Ribbon Communications Inc.](#) (Nasdaq: RBBN), a global software leader in secure and intelligent cloud communications solutions, today announced the release of its cloud-based [Work@Home](#) offer, which delivers advanced remote working capabilities to enterprises and contact centers of any size.

"In light of the COVID-19 pandemic, companies must be empowered to shift their operations to alternate locations quickly and efficiently," said Sacha Gera, Senior Vice President, Cloud Products. "Our [Kandy](#) Communications Platform as a Service (CPaaS)-based solutions enable companies to rapidly meet this need seamlessly and cost-effectively."

Enterprises that need to switch their operational model to an all-remote workforce have access to a complete Unified Communications and Collaboration solution with Ribbon's Smart Office, which provides screensharing, HD video whiteboard, group chat, conferencing and more on both desktop and mobile clients. Fully functional licenses are available from select [partners](#) free of charge until June 30, 2020.

Today's stressed supply chains and major disruptions make customer support more important than ever. Contact centers looking to keep their operations uninterrupted while moving to a decentralized and remote model can turn up a working contact center in 30 minutes via [Kandy's Live Support](#), gaining a complete [omnichannel contact center](#) from a web browser.

"We remain completely committed to working closely with our customers and partners to minimize the impact of the COVID-19 pandemic," Mr. Gera added.

About Ribbon

Ribbon Communications (Nasdaq: RBBN) delivers global communications software and network solutions to service providers, enterprises, and critical infrastructure sectors. We engage deeply with our customers, helping them modernize their networks for improved competitive positioning and business outcomes in today's smart, always-on and data-hungry world. Our innovative, end-to-end solutions portfolio delivers unparalleled scale, performance, agility and automation and includes optical and packet networking, core to edge IP solutions, UCaaS/ CPaaS cloud offers, and leading-edge software security and analytics tools. To learn more, visit [rbbn.com](#).

Important Information Regarding Forward-Looking Statements

The information in this release contains forward-looking statements regarding future events that involve risks and uncertainties, including statement regarding delivering value to customers. All statements other than statements of historical facts contained in this release are forward-looking statements. The actual results of Ribbon Communications may differ materially from those contemplated by the forward-looking statements. For further information regarding risks and uncertainties associated with Ribbon Communications' business, please refer to the "Risk Factors" section of Ribbon Communications' most recent annual or quarterly report filed with the SEC. Any forward-looking statements represent Ribbon Communications' views only as of the date on which such statement is made and should not be relied upon as representing Ribbon Communications' views as of any subsequent date. While Ribbon Communications may elect to update forward-looking statements at some point, Ribbon Communications specifically disclaims any obligation to do so.

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