# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# **FORM 10-Q**

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2003

Commission File Number 000-30229

# SONUS NETWORKS, INC.

(Exact name of Registrant as specified in its charter)

#### DELAWARE

(State or other jurisdiction of incorporation or organization)

04-3387074

(I.R.S. employer identification no.)

Page

#### 5 Carlisle Road, Westford, Massachusetts 01886

(Address of principal executive offices, including zip code)

#### (978) 692-8999

(Registrant's telephone number, including area code)

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes 🗵 No o

Indicate by check mark whether the Registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act). Yes 🗵 No o

As of October 31, 2003, there were 244,451,558 shares of \$0.001 par value per share, common stock outstanding.

SONUS NETWORKS, INC.

FORM 10-Q

**QUARTER ENDED SEPTEMBER 30, 2003** 

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#### PART I—FINANCIAL INFORMATION

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# SONUS NETWORKS, INC.

#### **Condensed Consolidated Balance Sheets**

# (In thousands, except share and per share data)

	Se	eptember 30, 2003		December 31, 2002		
	(	unaudited)				
Assets						
Current assets:						
Cash and cash equivalents	\$	246,981	\$	50,307		
Marketable securities		45,875		60,860		
Accounts receivable, net		5,604		2,956		
Inventories		12,333		10,776		
Other current assets		6,313		3,806		
m. 1		217.106		100 505		
Total current assets		317,106		128,705		
Property and equipment, net		6,514 361		11,174 1,174		
Purchased intangible assets, net Other assets, net		339		480		
Other assets, net		339		400		
	\$	324,320	\$	141,533		
T 1992 10, 11 11 17 2						
Liabilities and Stockholders' Equity  Current liabilities:						
	\$	3,637	\$	4,142		
Accounts payable	Ф	,	Ф			
Accrued expenses		32,923 845		33,379		
Accrued restructuring expenses				3,143		
Deferred revenue		34,036		29,235		
Current portion of long-term obligations		1,329		1,606		
Total current liabilities		72,770		71,505		
Long-term obligations, less current portion		1,822		3,293		
Convertible subordinated note		10,000		10,000		
Commitments and contingencies (Note 10)						
Stockholders' equity:						
Preferred stock, \$0.01 par value; 5,000,000 shares authorized, none issued and						
outstanding		_		_		
Common stock, \$0.001 par value; 600,000,000 shares authorized, 246,318,848 and 206,860,358 shares issued and 244,021,938 and 204,593,548 shares outstanding at						
September 30, 2003 and December 31, 2002		246		207		
Capital in excess of par value		1,045,077		858,126		
Accumulated deficit		(804,250)		(797,868		
Deferred compensation		(1,078)		(3,469		
Treasury stock, at cost; 2,296,910 and 2,266,810 common shares at September 30, 2003 and December 31, 2002		(267)		(261		

Total stockholders' equity	239,728	56,735
	\$ 324,320	\$ 141,533

The accompanying notes are an integral part of these condensed consolidated financial statements.

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# SONUS NETWORKS, INC.

# **Condensed Consolidated Statements of Operations**

# (In thousands, except per share data)

# (unaudited)

		Three mo	nths end iber 30,	led		Nine months ended September 30,		
		2003		2002		2003		2002
Revenues:								
Product	\$	22,352	\$	3,256	\$	48,408	\$	34,864
Service		6,292		4,189		17,611		15,034
Total revenues		28,644		7,445		66,019		49,898
Cost of revenues (1):								
Product		7,237		2,246		16,129		16,152
Service		3,810		2,501		9,876		8,418
Write-off (benefit) of inventory and purchase commitments		_		_		(735)		9,434
Total cost of revenues		11,047		4,747		25,270		34,004
Corres and Ca		17.507		2,000	_	40.740	_	15.004
Gross profit		17,597		2,698		40,749		15,894
Operating expenses:								
Research and development (1)		7,984		9,685		23,931		36,525
Sales and marketing (1)		6,536		5,520		17,453		22,207
General and administrative (1)		999		2,445		3,267		5,601
Stock-based compensation		866		3,962		2,499		15,655
Amortization of purchased intangible assets		271		367		813		1,156
Write-off of goodwill		_		1,673		_		1,673
Restructuring charges (benefit), net		_		987		_		(10,141)
Total operating expenses		16,656		24,639		47,963		72,676
							_	
Income (loss) from operations		941		(21,941)		(7,214)		(56,782)
Interest expense		(128)		(163)		(406)		(438)
Interest income		396		466		1,238		1,570
Net income (loss)	\$	1,209	\$	(21,638)	\$	(6,382)	\$	(55,650)
Net income (loss) per share:								
Basic	\$	0.01	\$	(0.11)	\$	(0.03)	\$	(0.30)
	_							
Diluted	\$	0.01	\$	(0.11)	\$	(0.03)	\$	(0.30)
Shares used in computing net income (loss) per share:								
Basic		224,356		191,823		213,322		188,620
Diluted		239,446		191,823		213,322		188,620

<sup>(1)</sup> Excludes non-cash, stock-based compensation expense as follows:

\$	11	\$	176	\$	34	\$	574
	260		2,147		914		8,498
	499		1,338		1,205		5,010
	96		301		346		1,573
_		_		_		_	
\$	866	\$	3,962	\$	2,499	\$	15,655
	_	260 499 96	260 499 96	260 2,147 499 1,338 96 301	260 2,147 499 1,338 96 301	260       2,147       914         499       1,338       1,205         96       301       346	260 2,147 914 499 1,338 1,205 96 301 346

The accompanying notes are an integral part of these condensed consolidated financial statements.

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# SONUS NETWORKS, INC.

# Condensed Consolidated Statement of Stockholders' Equity

# (In thousands, except share data)

# (unaudited)

	Common Sto	ck				Treasury S	tock	
	Shares	Par Value	Capital in Excess of Par Value	Accumulated Deficit	Deferred Compensation	Shares	Cost	Total Stockholders' Equity
Balance, December 31, 2002	206,860,358	\$ 207	\$ 858,126	\$ (797,868	3,469)	2,266,810	\$ (261) \$	56,735
Issuance of common stock to public, net of issuance costs of \$9,995 (Note 11(a))	37,000,000	37	182,718	_		_	_	182,755
Issuance of common stock in connection with employee stock purchase plan	1,085,750	1	965	_		_	_	966
Exercise of stock options	1,372,740	1	3,160	_		_	_	3,161
Repurchase of common stock	_	_	_	_	- —	30,100	(6)	(6)
Amortization of deferred compensation	_		_	_	- 2,302	_		2,302
Compensation expense related to stock options issued to non-employees	_	_	197	_	_	_	_	197
Deferred compensation for terminated employees	_	_	(89)	· —	- 89	_	_	
Net loss	_	_	_	(6,382	2) —	_	_	(6,382)
Balance, September 30, 2003	246,318,848	\$ 246	\$ 1,045,077	\$ (804,250	0) \$ (1,078)	2,296,910	\$ (267) \$	239,728

The accompanying notes are an integral part of these condensed consolidated financial statements.

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# SONUS NETWORKS, INC.

#### **Condensed Consolidated Statements of Cash Flows**

# (In thousands)

# (unaudited)

	Nine months ende	d Sep	tember 30,
	2003		2002
Cash flows from operating activities:			
Net loss	\$ (6,382)	\$	(55,650)
Adjustments to reconcile net loss to net cash used in operating activities:			
Depreciation and amortization	7,581		12,047
Write-off of inventory	_		7,026
Stock-based compensation	2,499		15,655
Amortization of purchased intangible assets	813		1,156
Write-off of goodwill			1,673
Non-cash restructuring benefit	(735)		(16,557)
Changes in current assets and liabilities:			
Accounts receivable	(2,648)		6,483
Inventories	(1,557)		2,412

Other summer court		(2.507)		400
Other current assets		(2,507)		496
Accounts payable		(505)		(5,402)
Accrued expenses		(2,707)		(2,937)
Deferred revenue		4,801		(2,408)
Net cash used in operating activities		(1,347)		(36,006)
Cash flows from investing activities:				
Purchases of property and equipment		(2,898)		(2,435)
Maturities of marketable securities		19,682		35,631
Purchases of marketable securities		(4,697)		(22,032)
Other assets		118		(23)
	_			
Net cash provided by investing activities		12,205		11,141
Cash flows from financing activities:				
Net proceeds from sale of common stock to public		182,755		_
Proceeds from sale of common stock in connection with employee stock purchase plan		966		2,843
Proceeds from exercise of stock options		3,161		108
Additions to long-term obligations		_		3,300
Payments of long-term obligations		(1,060)		(619)
Repurchase of common stock		(6)		(128)
	_		_	
Net cash provided by financing activities		185,816		5,504
Net increase (decrease) in cash and cash equivalents		196,674		(19,361)
Cash and cash equivalents, beginning of period		50,307		49,123
Cash and cash equivalents, end of period	\$	246,981	\$	29,762
Cash and cash equivalents, end of period	Ψ	240,301	Ψ	23,702
Supplemental disclosure of cash flow information:				
Cash paid during the period for interest	\$	288	\$	319
• • •				

The accompanying notes are an integral part of these condensed consolidated financial statements.

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### SONUS NETWORKS, INC.

#### **Notes to Condensed Consolidated Financial Statements**

#### (unaudited)

#### (1) Description of Business

Sonus Networks, Inc. (Sonus) was incorporated on August 7, 1997 and is a leading provider of voice infrastructure products for the new public network. Sonus offers a new generation of carrier-class switching equipment and software that enables telecommunications service providers to deliver voice services over packet-based networks.

#### (2) Summary of Significant Accounting Policies

#### (a) Basis of Presentation and Principles of Consolidation

The accompanying unaudited condensed consolidated financial statements have been prepared by Sonus and reflect all adjustments, consisting only of normal recurring adjustments that in the opinion of management are necessary for a fair statement of the results for the interim periods. The unaudited condensed consolidated financial statements have been prepared in accordance with the regulations of the Securities and Exchange Commission (SEC), and omit or condense certain information and footnote disclosures pursuant to existing SEC rules and regulations. Results for the interim periods are not necessarily indicative of results to be expected for any other interim period or for the entire fiscal year. These statements should be read in conjunction with the consolidated financial statements and related footnotes included in Sonus' Annual Report on Form 10-K for the year ended December 31, 2002 filed with the SEC.

The unaudited condensed consolidated financial statements include the accounts of Sonus and its wholly owned subsidiaries. All material intercompany transactions and balances have been eliminated.

#### (b) Cash Equivalents and Marketable Securities

Cash equivalents are stated at cost plus accrued interest, which approximates market value, and have maturities of three months or less at the date of purchase.

Marketable securities are classified as held-to-maturity, as Sonus has the intent and ability to hold to maturity. Marketable securities are reported at amortized cost. Cash equivalents and marketable securities are invested in high-quality credit instruments, primarily U.S. Government obligations and corporate obligations with contractual maturities of less than one year. There have been no gains or losses to date.

#### (c) Concentrations of Credit and Off-Balance Sheet Risk, Significant Customers and Limited Suppliers

The financial instruments that potentially subject Sonus to concentrations of credit risk are cash, cash equivalents, marketable securities and receivables. Sonus has no off-balance sheet concentrations such as foreign exchange contracts, options contracts or other foreign hedging arrangements. Sonus' cash and cash equivalent holdings are diversified among four financial institutions.

For the nine months ended September 30, 2003 and 2002, three and two customers each contributed more than 10% of Sonus' revenues and collectively represented an aggregate of 59% and 43% of total revenues. As of September 30, 2003 and 2002, two and three customers each accounted for more than 10% of Sonus' accounts receivable balance. International revenues, primarily attributable to Asia and Europe, were 23% and 21% of total revenues for the nine months ended September 30, 2003 and 2002.

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Certain components and software licenses from third parties used in Sonus' products are procured from a single source. The failure of a supplier, including a subcontractor, to deliver on schedule could delay or interrupt Sonus' delivery of products and thereby materially adversely affect Sonus' revenues and operating results.

#### (d) Revenue Recognition

Sonus recognizes revenues from product sales to end users, resellers and distributors upon shipment, provided there are no uncertainties regarding acceptance, persuasive evidence of an arrangement exists, the sales price is fixed or determinable and collection of the related receivable is probable. If uncertainties exist, Sonus recognizes revenues when those uncertainties are resolved. In multiple element arrangements, in accordance with Statement of Position 97-2 and 98-9, Sonus uses the residual method when vendor-specific objective evidence does not exist for one of the delivered elements in the arrangement. Service revenues are recognized as the services are provided. Revenues from maintenance and support arrangements are recognized ratably over the term of the contract. Amounts collected prior to satisfying the revenue recognition criteria are reflected as deferred revenues. Warranty costs are estimated and recorded by Sonus at the time of product revenue recognition.

#### (e) Stock-Based Compensation

In October 1995, the Financial Accounting Standard Board (FASB) issued Statement of Financial Accounting Standards (SFAS) No. 123, *Accounting for Stock-Based Compensation*. SFAS No. 123 provides that companies may account for stock-based compensation under either the fair value-based method of accounting under SFAS No. 123 or the intrinsic value-based method provided by Accounting Principles Board (APB) No. 25, *Accounting for Stock Issued to Employees*. Sonus uses the intrinsic value-based method of APB No. 25 to account for all of its employee stock-based compensation plans and uses the fair value method of SFAS No. 123 to account for all non-employee stock-based compensation. SFAS No. 123, as amended by SFAS No. 148 (Note 2(i)), requires companies following APB No. 25 to make pro forma disclosure in the notes to the financial statements using the measurement provisions of SFAS No. 123.

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Sonus has computed the pro forma disclosures required under SFAS No. 123 for stock options granted to employees and shares purchased under the 2000 Employee Stock Purchase Plan (ESPP) using the Black-Scholes option pricing model. The pro forma information is as follows:

	Three months ended September 30,					Nine months ended September 30,			
	2003		2002		2003			2002	
			(i	n thousands, exce	pt per s	share data)			
Net income (loss)—									
As reported	\$	1,209	\$	(21,638)	\$	(6,382)	\$	(55,650)	
Add stock-based compensation included in reported net income (loss)		866		3,962		2,499		15,655	
Less total employee stock-based compensation under fair value method		(7,902)		(12,241)		(15,018)		(41,762)	
Pro forma	\$	(5,827)	\$	(29,917)	\$	(18,901)	\$	(81,757)	
Net income (loss) per share—			_		_		_		
Basic as reported	\$	0.01	\$	(0.11)	\$	(0.03)	\$	(0.30)	
Basic pro forma		(0.03)		(0.16)		(0.09)		(0.43)	
Diluted as reported		0.01		(0.11)		(0.03)		(0.30)	
Diluted pro forma		(0.03)		(0.16)		(0.09)		(0.43)	

#### (f) Comprehensive Income (Loss)

The comprehensive income (loss) for the three and nine months ended September 30, 2003 and 2002 does not differ from the reported net income (loss).

#### (g) Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of expenses during the reporting period. Actual results could differ materially from those estimates.

#### (h) Net Income (Loss) Per Share

Basic net income (loss) per share is computed by dividing the net income (loss) for the period by the weighted average number of shares of unrestricted common stock outstanding during the period. Diluted net income (loss) per share is computed by dividing the net income (loss) for the period by the weighted average number of shares of unrestricted common stock and dilutive potential common shares outstanding based on the average market price of Sonus' common stock (under the treasury stock method). Dilutive potential common shares consist of restricted common stock, common stock issuable upon the exercise of stock options, conversion of a convertible subordinated note and common shares

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issued in connection with Sonus' acquisition in January 2001 of telecom technologies, inc. (TTI) that were subject to the achievement of milestones and employee retention.

The following table sets forth the computation of shares used in calculating net income (loss) per share, in thousands:

	Three mon Septeml		Nine months ended September 30,			
	2003	2002	2003	2002		
Weighted average common shares outstanding	227,344	204,663	217,893	204,250		
Less weighted average restricted common shares outstanding	(2,988)	(12,840)	(4,571)	(15,630)		
Shares used in basic per share calculation	224,356	191,823	213,322	188,620		
Add effect of dilutive potential common shares	15,090					
Shares used in dilutive per share calculation	239,446	191,823	213,322	188,620		

Excluded from the shares used in the calculations above are options to purchase shares of common stock and shares of common stock issuable upon conversion of a convertible subordinated note representing an aggregate of 13,901,000 and 23,170,000 shares as of September 30, 2003 and 2002, as their effects would have been anti-dilutive.

#### (i) Recent Accounting Pronouncements

In November 2002, the FASB issued Interpretation No. 45, *Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others* (FIN No. 45). FIN No. 45 elaborates on the disclosures to be made by a guarantor in its interim and annual financial statements about its obligations under certain guarantees that it has issued. It also clarifies that a guarantor is required to recognize, at the inception of a guarantee, a liability for the fair value of the obligation undertaken in issuing the guarantee. The initial recognition and initial measurement provisions of the interpretation are applicable on a prospective basis to guarantees issued or modified after December 31, 2002 and the disclosure requirements in this interpretation are effective for financial statements of interim or annual periods ending after December 15, 2002. The FIN No. 45 disclosure requirements are included in Note 6 to Sonus' unaudited condensed consolidated financial statements. The adoption of FIN No. 45 did not have any impact on Sonus' financial position or results of operations.

In December 2002, the FASB issued SFAS No. 148, *Accounting for Stock-Based Compensation—Transition and Disclosure*, an amendment to SFAS No. 123. SFAS No. 148 provides alternative methods of transition for a voluntary change to the fair value-based method of accounting for employee stock-based compensation. These alternative methods will only impact Sonus if it voluntarily changes to the fair value-based method of accounting for employee stock-based compensation, which it currently does not intend to do. SFAS No. 148 also requires companies that account for employee stock-based compensation under the intrinsic value-based method to disclose additional footnote information in

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annual financial statements effective for fiscal years ending after December 15, 2002 and in financial statements for interim periods beginning after December 15, 2002. The requisite disclosure appears in Note 2(e) to Sonus' unaudited condensed consolidated financial statements.

In January 2003, the FASB issued Interpretation No. 46, *Consolidation of Variable Interest Entities* (FIN No. 46) to clarify the conditions under which assets, liabilities and activities of another entity should be consolidated into the financial statements of a company. FIN No. 46 requires the consolidation of a variable interest entity by a company that bears the majority of the risk of loss from the variable interest entity's activities or that is entitled to receive a majority of the variable interest entity's residual returns or both. The provisions of FIN No. 46 were required to be adopted by Sonus for the first interim period beginning after June 15, 2003. The adoption of FIN No. 46 did not have any impact on Sonus' overall financial position or results of operations.

In May 2003, the FASB issued SFAS No. 150, Accounting For Certain Financial Instruments with Characteristics of Both Liabilities and Equity, which establishes standards for how an issuer of financial instruments classifies and measures certain financial instruments with characteristics of both liabilities and equity. SFAS No. 150 requires that an issuer classify a financial instrument that is within its scope as a liability (or an asset in some circumstances) because that financial instrument embodies an obligation of the issuer. SFAS No 150 is effective for financial instruments entered into or modified after May 31, 2003, and otherwise is effective at the beginning of the first interim period beginning after June 15, 2003. The adoption of SFAS No. 150 did not have any impact on Sonus' overall financial position or results of operations.

#### (3) Restructuring Charges

Commencing in the third quarter of fiscal 2001 and extending through fiscal 2002, in response to unfavorable business conditions primarily caused by significant declines in capital spending by telecommunications service providers, Sonus implemented restructuring plans designed to reduce expenses and align its cost structure with its revised business outlook. The restructuring plans included worldwide workforce reductions, consolidation of excess facilities and the write-off of excess inventory and purchase commitments.

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#### 2002 Restructuring Accrual

The following table summarizes the activity during the nine months ended September 30, 2003 relating to Sonus' accrual for fiscal 2002 restructuring actions, in thousands:

	A	Dec. 31, 2002 Accrual Balance	_	Cash Payments	Adjustments	Sept. 30, 2003 Accrual Balance	Current Portion	Long-term Portion
Workforce reduction	\$	534	\$	(534)	\$ —	\$ —	\$ —	\$ —
Consolidation of facilities	_	2,286	_	(957)		1,329	484	845
Sub-total		2,820		(1,491)	_	1,329	484	845
Write-off (benefit) of purchase commitments	_	1,075	_	(260)	(735)	80	80	
Total	\$	3,895	\$	(1,751)	\$ (735)	\$ 1,409	\$ 564	\$ 845

The remaining cash expenditures relating to the consolidation of excess facilities are expected to be paid through 2008. The remaining purchase commitment obligations are expected to be substantially paid by the end of fiscal 2003.

#### (a) Workforce reduction

The restructuring actions in fiscal 2002 included a reduction in Sonus' workforce. The affected employees were entitled to severance and other benefits for which Sonus recorded a charge of \$4,947,000 in fiscal 2002, of which \$1,487,000 and \$4,000,000 were recorded in the three and nine months ended September 30, 2002. In addition, Sonus recorded non-cash, stock-based compensation expense of \$1,467,000 for the nine months ended September 30, 2002 related to the write-off of deferred compensation associated with shares and options held by terminated employees.

### (b) Consolidation of excess facilities

Sonus recorded a net restructuring benefit of \$500,000 and a net charge of \$2,416,000 for the three and nine months ended September 30, 2002 for the consolidation of excess facilities, which were included on the balance sheet in accrued restructuring expenses and long-term obligations. The accrual for the consolidation of excess facilities was determined assuming no sublease income.

#### (c) Write- off (benefit) of inventory and purchase commitments

During the first quarter of fiscal 2002, Sonus recorded additional cost of revenues of \$9,434,000, consisting of \$7,026,000 for the write-off of inventory determined to be excess and obsolete and \$2,408,000 for materials that were committed to be purchased from third-party contract manufacturers and suppliers under purchase commitments, but that were in excess of required quantities. The charge for purchase commitments was recorded on the balance sheet as accrued restructuring expenses. In the first quarter of fiscal 2003, Sonus entered into an agreement with a supplier under which \$735,000 of previously recorded purchase commitment obligations were forgiven.

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# 2001 Restructuring Accrual

The following table summarizes the activity during the nine months ended September 30, 2003, relating to Sonus' accrual for fiscal 2001 restructuring actions, in thousands:

	A	Dec. 31, 2002 Accrual Balance		Cash Payments	Sept. 30, 2003 Accrual Balance			Current Portion		Long-term Portion	
Consolidation of facilities and other charges	\$	574	\$	(293)	\$	281	\$	281	\$	_	

Remaining cash expenditures relating to the consolidation of excess facilities and other charges are expected to be paid through the second quarter of fiscal 2004.

Sonus recorded restructuring charges in fiscal 2001 of \$21,301,000 for the consolidation of excess facilities and other miscellaneous charges, which were included on the balance sheet in accrued restructuring expenses and long-term obligations. The accrual for the consolidation of excess facilities was determined assuming no sublease income.

In the first quarter of fiscal 2002, Sonus' TTI subsidiary reduced its lease commitments for previously accrued excess space in its Texas facilities in exchange for a one-time payment of \$835,000 to the landlord and a guarantee by Sonus of TTI's rents owed through April 2003. As a result of this transaction, Sonus recorded a restructuring benefit of \$16,557,000 in the first quarter of fiscal 2002.

#### (4) Write-off of Goodwill

In accordance with SFAS No. 142, in response to unfavorable business conditions, Sonus re-evaluated the fair value of goodwill established in connection with its acquisitions of TTI and Linguatec in fiscal 2001 and, as a result, recorded an aggregate non-cash impairment charge of \$1,673,000 in the third quarter of fiscal 2002 for the write-off of the remaining goodwill established in connection with those acquisitions.

#### (5) Inventories

Inventories consist of the following, in thousands:

	Se	ptember 30, 2003	December 31, 2002
Raw materials	\$	909	\$ 691
Finished goods		11,424	10,085
	\$	12,333	\$ 10,776

#### (6) Warranty Reserve

Sonus accrues for the costs of warranties provided to its customers based on contractual rights and on the historical rate of claims and costs to provide warranty services. The following table summarizes

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the activity related to product warranty reserves, included in accrued expenses, during the nine months ended September 30, 2003, in thousands:

Balance at December 31, 2002	\$ 4,685
Charges to costs and expenses	6,791
Deductions	(5,467)
Balance at September 30, 2003	\$ 6,009

# (7) Long-term Obligations

Long-term obligations consist of capital leases, borrowings under an equipment line of credit with a bank (Note 8) and restructuring expenses (Note 3). Sonus assumed certain capital leases as part of the acquisition of TTI. The capital leases are due in monthly installments expiring at various dates through March 2005 and accrue interest at annual rates ranging from 3.6% to 14.4%. The future minimum annual payments under capital leases and amounts due for long-term obligations, as of September 30, 2003, are as follows, in thousands:

Capital Leases:		
2003 (three months)	\$	83
2004		189
2005		30
	_	
Total minimum lease payments		302
Less amount representing interest		(13)
Present value of minimum payments		289
Borrowings under equipment line with bank		2,017
Long-term portion of restructuring expenses		845
Total long-term obligations		3,151
Less current portion		(1,329)
	\$	1,822

The future principal payments on long-term obligations, excluding the capital leases, as of September 30, 2003 are as follows: \$275,000 in 2003 (three months); \$1,147,000 in 2004; \$828,000 in 2005; \$195,000 in 2006; \$204,000 in 2007; and \$213,000 in 2008.

#### (8) Bank Agreement

In January 2002, Sonus established a \$10,000,000 equipment line of credit and a \$20,000,000 working capital line of credit with a bank at the bank's prime rate. In March 2003, Sonus extended these existing lines of credit at the bank's prime rate (4.0% at September 30, 2003), through March 23, 2004. Amounts

\$131,000,000 as of September 30, 2003 and a quick ratio of 1.5 to 1.0, as defined in the credit agreement. Pursuant to the terms of the agreement, the minimum tangible stockholders' equity covenant increased by fifty percent (50%) of the amount of the additional equity financing received by Sonus in its 2003 public offerings. Under the agreement, all of Sonus' assets, except intellectual property, have been pledged as collateral. As of September 30, 2003, Sonus had \$2,017,000 outstanding under the equipment line of credit and is in compliance with all bank covenants.

#### (9) Convertible Subordinated Note

In May 2001, Sonus completed a private placement of an aggregate principal amount of \$10,000,000 of a 4.75% convertible subordinated note, due May 1, 2006, with a customer. Interest payments are due semi-annually on May 1 and November 1 of each year through May 2006. The note may be converted by the holder into shares of Sonus' common stock at any time before its maturity or prior to its redemption or repurchase by Sonus. The conversion rate is 33.314 shares per each \$1,000 principal amount of the note, subject to adjustment in certain circumstances. After May 1, 2004, Sonus has the option to redeem all or a portion of the note at 100% of the principal amount. Also, at any time if the market price of Sonus' common stock exceeds \$60.04 per share for twenty trading days in any thirty trading-day period, Sonus may redeem the note through the issuance of shares of common stock or for cash. In the event of a change of control in Sonus, the holder at its option may require Sonus to redeem the note through the issuance of common stock or cash. Interest expense related to Sonus' convertible subordinated note was \$119,000 for both the three months ended September 30, 2003 and 2002 and \$357,000 for both the nine months ended September 30, 2003 and 2002.

#### (10) Commitments and Contingencies

#### (a) Leases

Sonus leases its facilities under operating leases, which expire through December 2008. Sonus is responsible for certain real estate taxes, utilities and maintenance costs under these leases.

In October 2003, Sonus entered into a sublease agreement (Sublease) for a new corporate headquarters facility with rent commencing in April 2004 and extending through January 2007. The future minimum payments under operating lease arrangements as of September 30, 2003, including the new Sublease, are as follows: \$1,949,000 in 2003 (three months); \$1,693,000 in 2004; \$1,068,000 in 2005; \$876,000 in 2006; \$261,000 in 2007; and \$213,000 in 2008. The 2003 payment includes a rent prepayment in the amount of \$1,250,000 due upon signing of the Sublease.

#### (b) Pending Litigation

In November 2001, a purchaser of Sonus' common stock filed a complaint in the federal district court for the Southern District of New York against Sonus, two of its officers and the lead underwriters alleging violations of the federal securities laws in connection with Sonus' initial public offering (IPO) and seeking unspecified monetary damages. The purchaser seeks to represent a class of persons who purchased Sonus' common stock between the IPO on May 24, 2000 and December 6, 2000. An amended complaint was filed in April 2002. The amended complaint alleges that Sonus' registration statement contained false or misleading information or omitted to state material facts concerning the

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alleged receipt of undisclosed compensation by the underwriters and the existence of undisclosed arrangements between underwriters and certain purchasers to make additional purchases in the after market. The claims against Sonus are asserted under Section 10(b) of the Securities Exchange Act of 1934 and Section 11 of the Securities Act of 1933 and against the individual defendants under Sections 11 and 15 of the Securities Act. Other plaintiffs have filed substantially similar class action cases against approximately 300 other publicly traded companies and their IPO underwriters which, along with the actions against Sonus, have been transferred to a single federal judge for purposes of coordinated case management. On July 15, 2002, Sonus, together with the other issuers named as defendants in these coordinated proceedings, filed a collective motion to dismiss the consolidated amended complaints on various legal grounds common to all or most of the issuer defendants. The plaintiffs voluntarily dismissed the claims against the individual defendants, including those Sonus officers named in the complaint. On February 19, 2003, the court granted a portion of the motion to dismiss by dismissing the Section 10(b) claims against certain defendants including Sonus, but denied the remainder of the motion as to the defendants. Accordingly, the case proceeded against Sonus on the Section 11 claims. In June 2003, a special committee of Sonus' Board of Directors authorized Sonus to enter into a proposed settlement with the plaintiffs on terms substantially consistent with the terms of a Memorandum of Understanding negotiated among representatives of the plaintiffs, the issuer defendants and the insurers for the issuer defendants. The settlement contemplated by the Memorandum of Understanding is subject to a number of conditions including approval by the court. It remains uncertain whether and when the conditions will be met and the settlement will become final. Sonus does not expect that the settlement contemplated by the Me

Beginning in July 2002, several purchasers of Sonus' common stock filed complaints in federal district court for the District of Massachusetts against Sonus, certain officers and directors and a former officer under Sections 10(b) and 20(a) and Rule 10b-5 of the Securities Exchange Act of 1934 (Class Action Complaints). The purchasers seek to represent a class of persons who purchased common stock of Sonus between December 11, 2000 and January 16, 2002, and seek unspecified monetary damages. The Class Action Complaints were essentially identical and alleged that Sonus made false and misleading statements about its products and business. On March 3, 2003, the plaintiffs filed a Consolidated Amended Complaint. On April 22, 2003, Sonus filed a motion to dismiss the Consolidated Amended Complaint on various grounds. The plaintiffs' filed an opposition to the motion on June 6, 2003. Sonus filed its reply on July 8, 2003. The parties have requested oral argument on the motion, but a date has not yet been set. Sonus believes the claims in the Consolidated Amended Complaint are without merit and that it has substantial legal and factual defenses, which it intends to pursue vigorously.

#### (11) Stockholders' Equity

In September 2003, Sonus completed a public offering of 17,000,000 shares of its common stock at \$7.75 per share, resulting in net proceeds of \$126,025,000 after deducting offering costs of \$5,725,000.

In April 2003, Sonus completed a public offering of 20,000,000 shares of its common stock at \$3.05 per share, resulting in net proceeds of \$56,730,000 after deducting offering costs of \$4,270,000.

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#### (b) 1997 Stock Incentive Plan

On January 1 of each year, the aggregate number of shares of common stock available for issuance under the 1997 Stock Incentive Plan (Plan) shall increase by the lesser of (i) 5% of the outstanding shares on December 31 of the preceding year or (ii) an amount determined by the Board of Directors. As of September 30, 2003, 110,611,642 shares were authorized and 35,356,280 shares were available under the Plan for future issuance.

On October 16, 2002, Sonus commenced an offer to exchange (Exchange Offer) outstanding employee stock options granted under the Plan having an exercise price of \$0.67 or more per share for new stock options to be granted by Sonus. Outstanding options granted under the TTI Amended and Restated 1998 Equity Incentive Plan were not eligible for exchange. Also, Sonus' directors, executive officers and non-employees were not eligible to participate in the exchange. On November 22, 2002, the Exchange Offer expired. Outstanding options to purchase approximately 8,800,000 shares of common stock were accepted for exchange and cancelled. On May 27, 2003, employees received an option to purchase one share of common stock for each share of common stock under the exchanged options. The new options were granted at an exercise price of \$4.08 per share, which represented the fair market value of Sonus' common stock on the date of grant.

#### (c) 2000 Employee Stock Purchase Plan

On January 1 of each year, the aggregate number of shares of common stock available for purchase under the ESPP shall increase by the lesser of (i) 2% of the outstanding shares on December 31 of the preceding year or (ii) an amount determined by the Board of Directors. As of September 30, 2003, 15,444,657 shares were authorized and 12,138,327 shares were available under the ESPP for future issuance.

#### (d) Stock-Based Compensation

Stock-based compensation expenses include the amortization of deferred employee compensation and other equity-related expenses for non-employees.

In connection with certain employee stock option grants and the issuance of employee restricted common stock during the years ended December 31, 2000 and 1999, Sonus recorded deferred stock-based compensation of \$39,433,000 and \$20,859,000. This represented the aggregate difference between the exercise price or purchase price and the fair value of the common stock on the date of grant or sale for accounting purposes. The deferred compensation is recognized as an expense over the vesting period of the underlying stock options and restricted common stock.

In connection with the TTI acquisition, Sonus recorded deferred stock-based compensation of \$22,600,000 during the year ended December 31, 2001, related to the intrinsic value of unvested TTI stock options assumed by Sonus. This deferred compensation is recognized as an expense over the remaining vesting period of the underlying stock options of up to four years. Additionally, Sonus recorded \$55,196,000 of deferred stock-based compensation on 3,000,000 shares awarded to TTI employees under the TTI 2000 Retention Plan, based on the fair value of the Sonus common stock on the closing date of the acquisition. This deferred compensation was fully expensed as of December 31, 2002.

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During the nine months ended September 30, 2003, Sonus issued stock options to non-employees to purchase 45,000 shares of common stock in consideration for services rendered. These options were fully vested at September 30, 2003 and were valued using the Black-Scholes option-pricing model. Sonus recorded stock-based compensation expense for non-employees of \$197,000 for the three and nine months ended September 30, 2003.

Sonus recorded employee stock-based compensation of \$669,000 and \$3,962,000 for the three months ended September 30, 2003 and 2002 and \$2,302,000 and \$15,655,000 for the nine months ended September 30, 2003 and 2002. As of September 30, 2003, Sonus expects to record approximately \$3,300,000 and \$516,000 in employee stock-based compensation expense for the years ending December 31, 2003 and 2004.

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# Item 2: Management's Discussion and Analysis of Financial Condition and Results of Operations

This Management's Discussion and Analysis of Financial Condition and Results of Operations contains forward-looking statements, which are subject to a number of risks and uncertainties. These forward-looking statements are based on our current expectations, assumptions, estimates and projections about our industry and ourselves, and we do not undertake an obligation to update our forward-looking statements to reflect future events or circumstances. Our actual results could differ materially from those anticipated in these forward-looking statements as a result of various factors, including the factors set forth in "Cautionary Statements" beginning on page 26 of this Quarterly Report on Form 10-Q. This discussion should be read in conjunction with the unaudited condensed consolidated financial statements and related notes for the periods specified. Further reference should be made to our Annual Report on Form 10-K for the year ended December 31, 2002 on file with the SEC.

#### Overview

We are a leading provider of voice infrastructure products for the new public network. We offer a new generation of carrier-class switching equipment and software that enables telecommunications service providers to deliver voice services over packet-based networks.

We began shipping product to customers during the fourth quarter of fiscal 1999 and recorded our first revenues of \$13.8 million in fiscal 2000 and revenues of \$173.2 million in fiscal 2001 and \$62.6 million in fiscal 2002. Significant declines in capital spending by telecommunications service providers, and financial difficulties, including in some cases bankruptcies, experienced by certain emerging service providers, including some of our customers, caused the reduction in our revenues in 2002. In response to the unfavorable economic conditions, commencing in the third quarter of fiscal 2001 and continuing through fiscal 2002, we implemented restructuring plans designed to reduce expenses and align our cost structure with our revised business outlook. The restructuring plans included worldwide workforce reductions, consolidation of excess facilities and the write-off of excess inventory and purchase commitments.

For the three and nine months ended September 30, 2003, revenues were \$28.6 million and \$66.0 million, compared to \$7.4 million and \$49.9 million for the same periods in fiscal 2002. Revenues for the three and nine months ended September 30, 2003 reflected improvements in the markets we address.

We sell our products primarily through a direct sales force and, in some markets, through resellers and distributors. Customers' decisions to purchase our products to deploy in commercial networks involve a significant commitment of resources and a lengthy evaluation, testing and product qualification process. We believe these long sales cycles, as well as our expectation that customers will tend to sporadically place large orders with short lead times, may cause our revenues and results of operations to vary significantly and unexpectedly from quarter to quarter. We expect to recognize revenues from a limited number of customers for the foreseeable future.

Since our inception, we have incurred significant losses and, as of September 30, 2003, had an accumulated deficit of \$804.3 million. Although we achieved our first quarterly profit in the third quarter of fiscal 2003, we have not achieved profitability on an annual basis and may incur additional net losses in future quarters and years. We have a lengthy sales cycle for our products and, accordingly, we expect to incur sales and other expenses before we realize the related revenues. We expect to continue to incur significant sales and marketing, research and development and general and administrative expenses and, as a result, we will need to generate significant revenues to maintain profitability.

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#### **Critical Accounting Policies and Estimates**

The preparation of financial statements and related disclosures in conformity with accounting principles generally accepted in the United States requires management to make judgments, assumptions and estimates that affect the amounts reported in the unaudited condensed consolidated financial statements and accompanying notes. Management bases its estimates and judgments on historical experience, market trends and other factors that are believed to be reasonable under the circumstances. On an on-going basis, we re-evaluate our estimates, including those related to allowance for doubtful accounts, inventory reserves, warranty obligations, restructuring accruals and loss contingencies. Actual results could differ materially from these estimates. The following critical accounting policies are impacted significantly by judgments, assumptions and estimates used in the preparation of our unaudited condensed consolidated financial statements.

**Revenue Recognition.** We recognize revenues from product sales to end users, resellers and distributors upon shipment, provided there are no uncertainties regarding acceptance, persuasive evidence of an arrangement exists, the sales price is fixed or determinable and collection of the related receivable is probable. If uncertainties exist, we recognize revenues when those uncertainties are resolved. In multiple element arrangements, in accordance with Statement of Position 97-2 and 98-9, we use the residual method when vendor-specific objective evidence does not exist for one of the delivered elements in the arrangement. Service revenues are recognized as the services are provided. Revenues from maintenance and support arrangements are recognized ratably over the term of the contract. Amounts collected prior to satisfying the revenue recognition criteria are reflected as deferred revenues.

Allowance for Doubtful Accounts. The allowance for doubtful accounts is based on our assessment of the collectibility of specific customer accounts. While we believe that our allowance for doubtful accounts is adequate and that the judgment applied is appropriate, if there is a deterioration of a major customer's creditworthiness or actual defaults are higher than our historical experience, the actual results could differ from these estimates.

*Inventory Reserves.* Inventory purchases and commitments are based upon estimated future demand for our products. Sudden and significant decreases in the demand for our products or higher risks of inventory obsolescence because of rapidly changing technology and customer requirements could require us to increase our inventory reserves and as a result our gross profit could be adversely affected.

*Warranty Reserve.* We accrue for warranty costs based on contractual rights and on the historical rate of claims and costs to provide warranty services. While we believe our warranty reserve is adequate to address known warranty issues, if we experience an increase in warranty claims greater than our historical experience or our costs to provide warranty services increase, we may be required to increase our warranty reserve and our gross profit could be adversely affected.

Loss Contingencies. We are subject to the possibility of various loss contingencies arising in the ordinary course of business. We consider the likelihood of the loss or impairment of an asset or the incurrence of a liability as well as our ability to reasonably estimate the amount of loss in determining loss contingencies. An estimated loss contingency is accrued when it is probable that a liability has been incurred or an asset has been impaired and the amount of loss can be reasonably estimated. We regularly evaluate current information available to us to determine whether such accruals should be adjusted or established.

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#### Three and Nine Months Ended September 30, 2003 and 2002

Revenues. Revenues for the three and nine months ended September 30, 2003 and 2002 were as follows, in thousands:

Three mont Septemb		Nine months ended September 30,				
2003	2002	2003	2002			

Product	\$ 22,352	\$ 3,256	\$ 48,408	\$ 34,864
Service	6,292	4,189	17,611	15,034
Total revenues	\$ 28,644	\$ 7,445	\$ 66,019	\$ 49,898

Product revenues comprise sales of our voice infrastructure products, including our GSX9000™ Open Services Switch, Insignus™ Softswitch, Sonus Insight™ Management System and related product offerings. Product revenues for the three and nine months ended September 30, 2003 increased 586% and 39% from the same periods in fiscal 2002. The higher revenues were the result of an increase in the sale of voice infrastructure products to telecommunications service providers.

Service revenues primarily comprise hardware and software maintenance, network design, installation and other professional services. Service revenues for the three and nine months ended September 30, 2003 increased 50% and 17% from the same periods in fiscal 2002. The increases in service revenues were primarily due to an increase in maintenance revenue as a result of the growing installed customer base and the completion of significant professional services and installation projects.

For the nine months ended September 30, 2003 and 2002, three and two customers each contributed more than 10% of our revenues, representing an aggregate of 59% and 43% of total revenues. International revenues, primarily to Asia and Europe, were 23% and 21% of revenues for the nine months ended September 30, 2003 and 2002.

*Cost of Revenues/Gross Profit.* Cost of revenues consists primarily of amounts paid to third-party manufacturers for purchased materials and services, manufacturing and professional services personnel and related costs, warranty costs and inventory obsolescence. Cost of revenues and gross profit as a percentage of revenues for the three and nine months ended September 30, 2003 and 2002 were as follows (in thousands, except percentages):

	Three months ended September 30,					Nine months ended September 30,			
		2003		2002		2003		2002	
Cost of revenues:									
Product	\$	7,237	\$	2,246	\$	16,129	\$	16,152	
Service		3,810		2,501		9,876		8,418	
Write-off (benefit) of inventory and purchase commitments					_	(735)	_	9,434	
Total cost of revenues	\$	11,047	\$	4,747	\$	25,270	\$	34,004	
<b>Gross profit</b> (% of revenues):									
Product		68%	,	31%		67%		54%	
Service	39			40		44		44	
Total gross profit including the impact of the write-off (benefit) of inventory and purchase commitments		61%		36%		62%		32%	

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The increases in product gross profit as a percentage of product revenues were primarily due to a greater proportion of revenues of higher margin software and improved coverage of fixed costs due to higher overall revenues. Service gross profit was consistent for both the three and nine months ended September 30, 2003 to the comparable periods in fiscal 2002.

During the nine months ended September 30, 2002, we recorded additional cost of revenues of \$9.4 million, consisting of \$7.0 million for the write-off of inventory determined to be excess and obsolete and \$2.4 million for materials that were expected to be purchased from third-party contract manufacturers and suppliers under purchase commitments, but which were in excess of required quantities. In the first quarter of fiscal 2003, we entered into an agreement with a supplier, under which \$735,000 of previously recorded purchase commitment obligations were forgiven.

Our gross profit as a percentage of total revenues in a particular quarter is highly variable due to many factors such as our revenue volume; demand for our products and services; new product introductions and enhancements both by us and by our competitors; product service and support costs associated with initial deployment of our products in customers' networks; changes in our pricing policies and those of our competitors; write-off of any excess or obsolete inventory; unfavorable warranty experience; the mix of product configurations sold; geographic mix; the mix of sales channels through which our products and services are sold; and the volume of manufacturing and costs of manufacturing and components.

Research and Development Expenses. Research and development expenses consist primarily of salaries and related personnel costs and prototype costs related to the design, development, testing and enhancement of our products. Research and development expenses were \$8.0 million for the three months ended September 30, 2003, a decrease of \$1.7 million, or 18%, from \$9.7 million for the same period in fiscal 2002. Research and development expenses were \$23.9 million for the nine months ended September 30, 2003, a decrease of \$12.6 million, or 34%, from \$36.5 million for the same period in fiscal 2002. These decreases primarily reflect a reduction in salaries and related expenses attributable to restructuring actions, reductions in consulting fees, prototype costs and depreciation expense. The decrease for the three months ended September 30, 2003 as compared to the same period in fiscal 2002 was partially offset by an increase in salary levels resulting from ending, in April 2003, a previously imposed temporary salary reduction. Some aspects of our research and development efforts require significant short-term expenditures, the timing of which can cause significant variability in our expenses. We believe that rapid technological innovation is critical to our long-term success and we intend to continue to make substantial investments to enhance our products and technologies to meet the requirements of our customers and market. We believe that our research and development expenses for the fourth quarter of fiscal 2003 will increase modestly from the third quarter of fiscal 2003 primarily as a result of an increase in hiring due to the continuing expansion of our product line.

Sales and Marketing Expenses. Sales and marketing expenses consist primarily of salaries and related personnel costs, commissions, travel and entertainment expenses, promotions, customer evaluations and other marketing expenses. Sales and marketing expenses were \$6.5 million for the three months ended September 30, 2003, an increase of \$1.0 million, or 18%, from \$5.5 million for the same period in fiscal 2002. Sales and marketing expenses were \$17.5 million for the nine months ended September 30, 2003, a decrease of \$4.7 million, or 21%, from \$22.2 million for the same period in fiscal 2002. The decrease for the nine months ended September 30, 2003 primarily reflects a reduction in salaries and related expenses attributable to restructuring actions and reductions in costs for customer evaluations, travel and entertainment and, to a lesser extent, trade show expenses. The increase for the three months ended September 30, 2003 as compared to the same period in fiscal 2002 was primarily due to an increase in salary levels resulting from ending, in April 2003, a previously imposed temporary salary reduction and increased commissions due to higher sales, partially off set by reductions in customer evaluation expense. We believe that our sales and marketing expenses for the fourth quarter of fiscal 2003 will increase modestly from the third quarter of fiscal 2003 primarily as a result of an

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increase in hiring due to the expansion of our international operations and forecasted higher commissions.

General and Administrative Expenses. General and administrative expenses consist primarily of salaries and related personnel costs for executive and administrative personnel, recruiting expenses, allowance for doubtful accounts and professional fees. General and administrative expenses were \$1.0 million for the three months ended September 30, 2003, a decrease of \$1.4 million, or 59%, from \$2.4 million for the same period in fiscal 2002. General and administrative expenses were \$3.3 million for the nine months ended September 30, 2003, a decrease of \$2.3 million, or 42%, from \$5.6 million for the same period in fiscal 2002. These decreases primarily reflect reductions in salaries and related expenses attributed to restructuring actions and, to a lesser extent, a reduction in professional fees and depreciation expenses. The decrease for the three months ended September 30, 2003 as compared to the same period in fiscal 2002 was partially offset by an increase in salary levels resulting from ending, in April 2003, a previously imposed temporary salary reduction. We believe that our general and administrative expenses for the fourth quarter of fiscal 2003 will increase modestly from the third quarter of fiscal 2003 primarily as a result of an increase in salary and related expenses.

Stock-based Compensation Expenses. Stock-based compensation expenses include the amortization of stock compensation charges resulting from the granting of stock options, including those telecom technologies, inc. (TTI) stock options assumed by us, stock awards to TTI employees under the 2000 Retention Plan and the sales of restricted common stock. Stock-based compensation expenses were \$866,000 for the three months ended September 30, 2003, a decrease of \$3.1 million, or 78%, from \$4.0 million for the same period in fiscal 2002. Stock-based compensation expenses were \$2.5 million for the nine months ended September 30, 2003, a decrease of \$13.2 million, or 84%, from \$15.7 million for the same period in fiscal 2002. The decreases are primarily due to lowered deferred compensation balances resulting from write-offs made in connection with employee terminations and our offer to exchange certain employee stock options. As of September 30, 2003, we expect to record approximately \$3.3 million and \$516,000 in employee stock-based compensation expense for fiscal 2003 and fiscal 2004.

On October 16, 2002, we commenced an offer to exchange (Exchange Offer) outstanding employee stock options for new stock options to be granted on a date that is at least six months and one day from the expiration date of the Exchange Offer. The Exchange Offer expired on November 22, 2002, and outstanding options to purchase approximately 8,800,000 shares of common stock were accepted for exchange and cancelled. On May 27, 2003, employees received an option to purchase one share of common stock for each share of common stock under the exchanged options at an exercise price of \$4.08 per share, representing the fair market value of our common stock on the date of grant.

Goodwill and Purchased Intangible Assets. In fiscal 2001, we acquired certain intellectual property, in-process research and development and intangible assets in connection with our acquisitions of TTI and Linguateq. Amortization of purchased intangible assets was \$271,000 for the three months ended September 30, 2003, a decrease of \$96,000, or 26%, from \$367,000 for the same period in fiscal 2002. Amortization of purchased intangible assets was \$813,000 for the nine months ended September 30, 2003, a decrease of \$343,000, or 30%, from \$1.2 million for the same period in fiscal 2002. In the third quarter of fiscal 2002, in accordance with Statement of Financial Accounting Standards No. 142, in response to unfavorable business conditions, Sonus re-evaluated the fair value of its goodwill and as a result recorded a non-cash impairment charge of \$1.7 million for the write-off of goodwill established in connection with the acquisitions of TTI and Linguatec. The decrease in amortization expenses is due to the write-off of this goodwill in fiscal 2002.

**Restructuring Charges (Benefit), net.** Commencing in the third quarter of fiscal 2001 and extending through fiscal 2002, in response to unfavorable business conditions primarily caused by significant declines in capital spending by telecommunications service providers, we implemented restructuring

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plans designed to reduce expenses and align our cost structure with our revised business outlook. The restructuring plans included worldwide workforce reductions, consolidation of excess facilities and the write-off of excess inventory and purchase commitments.

*Workforce reduction.* In fiscal 2002, we reduced our worldwide workforce for which we recorded a charge of \$1.5 million and \$4.0 million for the three and nine months ended September 30, 2002. As of September 30, 2003, all cash expenditures had been made related to this reduction.

Consolidation of excess facilities. For the three months ended September 30, 2002, we recorded a net restructuring benefit of \$500,000. For the nine months ended September 30, 2002, we recorded a restructuring charge of \$2.4 million for the additional consolidation of excess facilities, offset by a restructuring benefit of \$16.6 million related to our TTI facility, which were included on the balance sheet in accrued restructuring expenses and long-term obligations. The TTI restructuring benefit in the first quarter of fiscal 2002 reduced our lease commitments for previously accrued excess space in our Texas facility in exchange for a one-time payment of \$835,000 to a landlord and a guarantee by us of TTI's rents owed through April 2003, the remainder of the revised lease term. The remaining cash expenditures of \$1.6 million at September 30, 2003 relating to the consolidation of excess facilities are expected to be paid through 2008.

*Interest Income (Expense)*, *net.* Interest income consists of interest earned on our cash balances and marketable securities. Interest expense consists of interest incurred on a convertible subordinated note, equipment bank debt and capital lease arrangements. Interest income, net of interest expense, was \$268,000 for the three months ended September 30, 2003, a decrease of \$35,000 from \$303,000 for the same period in fiscal 2002. Interest income, net of interest expense,

was \$832,000 for the nine months ended September 30, 2003, a decrease of \$300,000 from \$1.1 million for the same period in fiscal 2002. These decreases primarily reflect a reduction in interest rates, partially offset by an increase in our cash balances.

*Income Taxes.* No provision for income taxes has been recorded for the three and nine months ended September 30, 2003 and 2002 due to accumulated net losses. We did not record any tax benefits relating to these losses or other tax benefits due to the uncertainty surrounding the realization of these future tax benefits.

#### **Liquidity and Capital Resources**

At September 30, 2003, our principal sources of liquidity were our cash, cash equivalents and marketable securities that totaled \$292.9 million. In September 2003, we completed a public offering of 17,000,000 shares of our common stock at a price of \$7.75 per share resulting in net proceeds of \$126.0 million after deducting offering costs of \$5.7 million. In April 2003, we completed a public offering of 20,000,000 shares of our common stock at a price of \$3.05 per share, resulting in net proceeds of \$56.7 million after deducting offering costs of \$4.3 million.

Our operating activities used net cash of \$1.3 million for the nine months ended September 30, 2003, as compared to \$36.0 million for the same period in fiscal 2002. The decrease in net cash used primarily reflects a reduction in the net loss and an increase in deferred revenue, partially offset by increases in receivables, inventory and other current assets and decreases in the reduction of accounts payable.

Net cash provided by investing activities was \$12.2 million for the nine months ended September 30, 2003, as compared to \$11.1 million for the same period in fiscal 2002. Net cash provided by investing activities for the nine months ended September 30, 2003 primarily reflects net maturities of marketable securities of \$15.0 million, partially offset by purchases of property and equipment of

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\$2.9 million. Net cash provided by investing activities for the nine months ended September 30, 2002 primarily reflects net maturities of marketable securities of \$13.6 million, partially offset by purchases of property and equipment of \$2.4 million. We have no current material commitments for capital expenditures but do expect to incur approximately \$5-\$8 million in purchases during the next twelve months.

We have a \$10.0 million equipment line of credit and a \$20.0 million working capital line of credit with a bank available through March 23, 2004. The lines of credit are collateralized by all of our assets, except intellectual property, and bear interest at the bank's prime rate. We are required to comply with various financial and restrictive covenants. As of September 30, 2003, we had \$2.0 million outstanding under the equipment line of credit and are in compliance with all bank covenants.

Net cash provided by financing activities was \$185.8 million for the nine months ended September 30, 2003, as compared to \$5.5 million for the same period in fiscal 2002. The net cash provided by financing activities for the nine months ended September 30, 2003 primarily resulted from the public offerings of common stock completed in April and September 2003. The net cash provided by financing activities for the nine months ended September 30, 2002 primarily resulted from the sale of common stock in connection with our employee stock purchase plan and net borrowings on our bank equipment line of credit.

The following summarizes our future contractual cash obligations as of September 30, 2003 including the Sublease, which was entered into in October 2003, for a new corporate headquarters facility, in thousands:

	(thr	ee months) 2003	_	2004	_	2005	2006	_	2007	2008	Total
Capital lease obligations	\$	83	\$	189	\$	30 3	\$ —	\$	— \$	_	\$ 302
Equipment line of credit		296		1,153		651	_		_	_	2,100
Operating leases		1,949		1,693		1,068	876		261	213	6,060
Convertible subordinated note		238	_	475	_	475	10,238	_			11,426
Total contractual cash obligations	\$	2,566	\$	3,510	\$	2,224	\$ 11,114	\$	261 \$	213	\$ 19,888

Based on our past performance and current expectations, we believe our current cash, cash equivalents, marketable securities and available bank financing will be sufficient to meet our anticipated cash needs for working capital and capital expenditures for at least 12 months. Although it is difficult to predict future liquidity requirements with certainty, the rate at which we will consume cash will be dependent on the cash needs of future operations, including changes in working capital, which will, in turn, be directly affected by the levels of demand for our products, the timing and rate of expansion of our business and the resources we devote to developing our products. We anticipate devoting substantial capital resources to continue our research and development efforts, to maintain our sales, support and marketing, and for other general corporate activities.

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#### **Cautionary Statements**

This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of the Securities Litigation Reform Act of 1995 that involve risks and uncertainties. Our actual results could differ materially from those anticipated in these forward-looking statements as a result of a number of factors, including those set forth in the following cautionary statements and elsewhere in this Quarterly Report on Form 10-Q. If any of the following risks were to occur, our business, financial condition or results of operations would likely suffer and the trading price of our common stock would likely decline.

Our business has been adversely affected by recent developments in the telecommunications industry and these developments will continue to impact our revenues and operating results.

From our inception through the year 2000, the telecommunications market experienced rapid growth spurred by a number of factors, including deregulation in the industry, entry of a large number of new emerging service providers, growth in data traffic and the availability of significant capital from the financial markets. Commencing in 2001 and continuing in 2002 and 2003, the telecommunications industry experienced a reversal of some of these trends, marked by a sharp contraction in the availability of capital, dramatic reductions in capital expenditures by service providers and financial difficulties and, in some cases, bankruptcies experienced by service providers. These conditions caused a substantial reduction in demand for telecommunications equipment, including our products.

We expect the developments described above to continue to affect our business in the following manner:

- our ability to accurately forecast revenues is diminished;
- our revenues could be reduced; and
- we may incur losses because a high percentage of our operating expenses are and will continue to be fixed in the short-term.

Our business, operating results and financial condition could be materially and adversely impacted by any one or a combination of the above.

#### The weakened financial position of many emerging service providers has increased the unpredictability of our results.

A substantial portion of our revenues to date has been from emerging service providers. Several of our emerging service provider customers, including XO Communications and Global Crossing, who together contributed 30% of our total 2001 revenues, 15% of our total 2002 revenues and 16% of our revenues for the first nine months of 2003, have experienced financial difficulties and have filed for bankruptcy or are in the process of restructuring their operations. While some of these customers are emerging from bankruptcy or restructuring their operations, our results could be materially and adversely affected if any present or future emerging service provider seeks to renegotiate existing contractual commitments, reduces its level of orders, delays or fails to pay our receivables, or fails to successfully and timely reorganize its operations including emerging from bankruptcy.

We expect that a majority of our revenues will be generated from a limited number of customers and we will not be successful if we do not grow our customer base.

To date, we have shipped our products to a limited number of customers. We expect that in the foreseeable future, the majority of our revenues will continue to depend on sales of our products to a limited number of customers. Three, three and four customers each contributed more than 10% of our revenues for the nine months ended September 30, 2003 and the years ended December 31, 2002 and

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2001, which represented an aggregate of 59%, 42% and 67% of total revenues. Our future success will depend on our ability to attract additional customers beyond our current limited number. The growth of our customer base could be adversely affected by:

- customer unwillingness to implement our new voice infrastructure products;
- potential customer concerns with selecting an emerging telecommunications equipment vendor;
- any delays or difficulties that we may incur in completing the development and introduction of our planned products or product enhancements;
- any further deterioration in the general financial condition of service providers which could lead to additional bankruptcies or their inability to raise capital to finance business plans and capital expenditures;
- new product introductions by our competitors;
- any failure of our products to perform as expected; or
- any difficulty we may incur in meeting customers' delivery requirements.

The loss of any of our significant customers or any substantial reduction in orders or contractual commitments from these customers could materially adversely affect our financial condition and results of operations. If we do not expand our customer base to include additional customers that deploy our products in operational commercial networks, our revenues will not grow significantly, or at all.

The market for voice infrastructure products for the new public network is evolving and our business will suffer if it does not develop as we expect.

The market for our products is evolving. Packet-based technology may not be widely accepted as a platform for voice and a viable market for our products may not develop or be sustainable. If this market does not develop, or develops more slowly than we expect, we may not be able to sell our products in significant volume, or at all.

We will not retain customers or attract new customers if we do not anticipate and meet specific customer requirements or if our products do not interoperate with our customers' existing networks.

To achieve market acceptance for our products, we must effectively anticipate, and adapt in a timely manner to, customer requirements and offer products and services that meet changing customer demands. Prospective customers may require product features and capabilities that our current products do not have. The introduction of new or enhanced products also requires that we carefully manage the transition from older products in order to minimize disruption in customer ordering patterns and ensure that adequate supplies of new products can be delivered to meet anticipated customer demand. If we fail to develop products and offer services that satisfy customer requirements, or to effectively manage the transition from older products, our ability to create or increase demand for our products would be seriously harmed and we may lose current and prospective customers.

Many of our customers require that our products be designed to interface with their existing networks, each of which may have different specifications. Issues caused by an unanticipated lack of interoperability may result in significant warranty, support and repair costs, divert the attention of our engineering personnel from our hardware and software development efforts and cause significant customer relations problems. If our products do not interoperate with those of our customers' networks, installations could be delayed or orders for our products could be cancelled, which would seriously harm our gross margins and result in loss of revenues or customers.

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#### We may not continue to be profitable.

We have incurred significant losses since our inception and, as of September 30, 2003, had an accumulated deficit of \$804.3 million. Although we achieved our first quarterly profit in the third quarter of fiscal 2003, we have not achieved profitability on an annual basis and may incur additional net losses in future quarters and years. Our revenues may not grow and we may not generate sufficient revenues to sustain profitability.

#### The unpredictability of our quarterly results may adversely affect the trading price of our common stock.

Our revenues and operating results will vary significantly from quarter to quarter due to a number of factors, many of which are outside of our control and any of which may cause our stock price to fluctuate. Generally, purchases by service providers of telecommunications equipment from manufacturers have been unpredictable and clustered, rather than steady, as the providers build out their networks. The primary factors that may affect our revenues and results include the following:

- fluctuation in demand for our voice infrastructure products and the timing and size of customer orders;
- the cancellation or deferral of existing customer orders or the renegotiation of existing contractual commitments;
- the failure of certain of our customers to successfully and timely reorganize their operations, including emerging from bankruptcy;
- the length and variability of the sales cycle for our products;
- the timing of revenue recognition and amount of deferred revenues;
- new product introductions and enhancements by our competitors and us;
- changes in our pricing policies, the pricing policies of our competitors and the prices of the components of our products;
- our ability to develop, introduce and ship new products and product enhancements that meet customer requirements in a timely manner;
- the mix of product configurations sold;
- our ability to obtain sufficient supplies of sole or limited source components;
- our ability to attain and maintain production volumes and quality levels for our products;
- · costs related to acquisitions of complementary products, technologies or businesses; and
- general economic conditions, as well as those specific to the telecommunications, networking and related industries.

As with other telecommunications product suppliers, we may recognize a substantial portion of our revenue in a given quarter from sales booked and shipped in the last weeks of that quarter. As a result, a delay in customer orders is likely to result in a delay in shipments and recognition of revenues beyond the end of a given quarter, which would have a significant impact on our operating results for that quarter.

Our operating expenses are largely fixed in the short-term and, as a result, a delay in generating or recognizing revenues for the reasons set forth above, or for any other reason, could cause significant variations in our operating results. If revenues for a particular quarter are below expectations, we may not be able to reduce operating expenses proportionally for the quarter. Any such revenue shortfall would, therefore, have a disproportionate effect on our operating results for the quarter.

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We believe that quarter-to-quarter comparisons of our operating results are not a good indication of our future performance. It is likely that in some future quarters, our operating results may be below the expectations of public market analysts and investors. In this event, the price of our common stock will probably substantially decrease.

#### If we fail to retain needed personnel, the implementation of our business plan could slow or our future growth could halt.

Our business depends upon highly skilled engineering, sales, marketing and customer support personnel. Any failure to retain needed qualified personnel could impair our growth. Our future success depends upon the continued services of our executive officers who have critical industry experience and relationships that we rely on to implement our business plan. None of our officers or key employees are bound by employment agreements for any specific term. The loss of the services of any of our officers or key employees could delay the development and introduction of, and negatively impact our ability to sell, our products.

International revenues, primarily attributable to Asia and Europe, were 23% of our revenues for the nine months ended September 30, 2003, and we intend to continue to expand our sales into international markets. This expansion will require significant management attention and financial resources to successfully develop direct and indirect international sales and support channels. In addition, we may not be able to develop international market demand for our products, which could impair our ability to grow our revenues. We have limited experience marketing, distributing and supporting our products internationally and, to do so, we expect that we will need to develop versions of our products that comply with local standards. Furthermore, international operations are subject to other inherent risks, including:

- greater difficulty collecting accounts receivable and longer collection periods;
- difficulties and costs of staffing and managing international operations;
- the impact of differing technical standards outside the United States;
- the impact of recessions in economies outside the United States;
- unexpected changes in regulatory requirements and currency exchange rates;
- certification requirements;
- reduced protection for intellectual property rights in some countries;
- potentially adverse tax consequences; and
- political and economic instability.

#### We are entirely dependent upon our voice infrastructure products and our future revenues depend upon their commercial success.

Our future growth depends upon the commercial success of our voice infrastructure products. We intend to develop and introduce new products and enhancements to existing products in the future. We may not successfully complete the development or introduction of these products. If our target customers do not adopt, purchase and successfully deploy our current or planned products, our revenues will not grow.

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# Because our products are sophisticated and designed to be deployed in complex environments, they may have errors or defects that we find only after full deployment, which could seriously harm our business.

Our products are sophisticated and are designed to be deployed in large and complex networks. Because of the nature of our products, they can only be fully tested when substantially deployed in very large networks with high volumes of traffic. Some of our customers have only recently begun to commercially deploy our products and they may discover errors or defects in the software or hardware, or the products may not operate as expected. If we are unable to fix errors or other performance problems that may be identified after full deployment of our products, we could experience:

- loss of, or delay in, revenues;
- loss of customers and market share;
- a failure to attract new customers or achieve market acceptance for our products;
- increased service, support and warranty costs and a diversion of development resources; and
- costly and time-consuming legal actions by our customers.

# If we do not respond rapidly to technological changes or to changes in industry standards, our products could become obsolete.

The market for voice infrastructure products for the new public network is likely to be characterized by rapid technological change and frequent new product introductions. We may be unable to respond quickly or effectively to these developments. We may experience difficulties with software development, hardware design, manufacturing or marketing that could delay or prevent our development, introduction or marketing of new products and enhancements. The introduction of new products by our competitors, the market acceptance of products based on new or alternative technologies or the emergence of new industry standards could render our existing or future products obsolete. If the standards adopted are different from those that we have chosen to support, market acceptance of our products may be significantly reduced or delayed. If our products become technologically obsolete, we may be unable to sell our products in the marketplace and generate revenues.

#### If we fail to compete successfully, our ability to increase our revenues or maintain profitability will be impaired.

Competition in the telecommunications market is intense. This market has historically been dominated by large companies, such as Lucent Technologies and Nortel Networks, both of which are our direct competitors. We also face competition from other large telecommunications and networking companies, including Cisco Systems, some of which have entered our market by acquiring companies that design and sell competing products. In addition, several smaller and mostly private companies have announced products that target market opportunities similar to those we address. Because this market is rapidly evolving, additional competitors with significant financial resources may enter these markets and further intensify competition.

Many of our current and potential competitors have significantly greater selling and marketing, technical, manufacturing, financial and other resources. Further, some of our competitors sell significant amounts of other products to our current and prospective customers. Our competitors' broad product portfolios, coupled with already existing relationships, may cause our customers to buy our competitors' products or harm our ability to attract new customers.

To compete effectively, we must deliver innovative products that:

provide extremely high reliability and voice quality;

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- scale easily and efficiently;
- interoperate with existing network designs and other vendors' equipment;
- provide effective network management;
- · are accompanied by comprehensive customer support and professional services; and
- provide a cost-effective and space-efficient solution for service providers.

If we are unable to compete successfully against our current and future competitors, we could experience price reductions, order cancellations, loss of customers and revenues and reduced gross profit margins.

We depend upon contract manufacturers and any disruption in these relationships may cause us to fail to meet the demands of our customers and damage our customer relationships.

We rely on a small number of contract manufacturers to manufacture our products according to our specifications and to fill orders on a timely basis. Our contract manufacturers provide comprehensive manufacturing services, including assembly of our products and procurement of materials. Each of our contract manufacturers also builds products for other companies and may not always have sufficient quantities of inventory available to fill our orders or may not allocate their internal resources to fill these orders on a timely basis. We do not have long-term supply contracts with our manufacturers and they are not required to manufacture products for any specified period. We do not have internal manufacturing capabilities to meet our customers' demands. Qualifying a new contract manufacturer and commencing commercial-scale production is expensive and time consuming and could result in a significant interruption in the supply of our products. If a change in contract manufacturers results in delays in our fulfillment of customer orders or if a contract manufacturer fails to make timely delivery of orders, we may lose revenues and suffer damage to our customer relationships.

We and our contract manufacturers rely on single or limited sources for supply of some components of our products and if we fail to adequately predict our manufacturing requirements or if our supply of any of these components is disrupted, we will be unable to ship our products.

We and our contract manufacturers currently purchase several key components of our products, including commercial digital signal processors, from single or limited sources. We purchase these components on a purchase order basis. If we overestimate our component requirements, we could have excess inventory, which would increase our costs. If we underestimate our requirements, we may not have an adequate supply, which could interrupt manufacturing of our products and result in delays in shipments and revenues.

We currently do not have long-term supply contracts with our component suppliers and they are not required to supply us with products for any specified periods, in any specified quantities or at any set price, except as may be specified in a particular purchase order. In the event of a disruption or delay in supply, or inability to obtain products, we may not be able to develop an alternate source in a timely manner or at favorable prices, or at all. A failure to find acceptable alternative sources could hurt our ability to deliver high-quality products to our customers and negatively affect our operating margins. In addition, reliance on our suppliers exposes us to potential supplier production difficulties or quality variations. Our customers rely upon our ability to meet committed delivery dates, and any disruption in the supply of key components would seriously impact our ability to meet these dates and could result in legal action by our customers, loss of customers or harm to our ability to attract new customers.

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#### If we are not able to obtain necessary licenses of third-party technology at acceptable prices, or at all, our products could become obsolete.

We have incorporated third-party-licensed technology into our current products. From time to time, we may be required to license additional technology from third parties to develop new products or product enhancements. Third-party licenses may not be available or continue to be available to us on commercially reasonable terms. The inability to maintain or re-license any third-party licenses required in our current products or to obtain any new third-party licenses to develop new products and product enhancements could require us to obtain substitute technology of lower quality or performance standards or at greater cost, and delay or prevent us from making these products or enhancements, any of which could seriously harm the competitiveness of our products.

Our ability to compete and our business could be jeopardized if we are unable to protect our intellectual property or become subject to intellectual property rights claims, which could require us to incur significant costs.

We rely on a combination of patent, copyright, trademark and trade secret laws and restrictions on disclosure to protect our intellectual property rights. Despite our efforts to protect our proprietary rights, unauthorized parties may attempt to copy or otherwise obtain and use our products or technology. Monitoring unauthorized use of our products is difficult and we cannot be certain that the steps we have taken will prevent unauthorized use of our technology, particularly in foreign countries where the laws may not protect our proprietary rights as fully as in the United States. If competitors are able to use our technology, our ability to compete effectively could be harmed.

In addition, we have received inquiries from other patent holders and may become subject to claims that we infringe their intellectual property rights. Any parties asserting that our products infringe upon their proprietary rights could force us to license their patents for substantial royalty payments or to defend ourselves and possibly our customers or contract manufacturers in litigation. These claims and any resulting licensing arrangement or lawsuit, if successful, could

subject us to significant royalty payments or liability for damages and invalidation of our proprietary rights. Any potential intellectual property litigation also could force us to do one or more of the following:

- stop selling, incorporating or using our products that use the challenged intellectual property;
- obtain from the owner of the infringed intellectual property right a license to sell or use the relevant technology, which license may not be
  available on reasonable terms, or at all; or
- redesign those products that use any allegedly infringing technology.

Any lawsuits regarding intellectual property rights, regardless of their success, would be time-consuming, expensive to resolve and would divert our management's time and attention.

#### Any investments or acquisitions we make could disrupt our business and seriously harm our financial condition.

Although we have no current agreements to do so, we intend to consider investing in, or acquiring, complementary products, technologies or businesses. In the event of future investments or acquisitions, we could:

- issue stock that would dilute our current stockholders' percentage ownership;
- incur debt or assume liabilities;
- incur significant impairment charges related to the write-off of goodwill and purchased intangible assets;
- incur significant amortization expenses related to purchased intangible assets; or

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incur large and immediate write-offs for in-process research and development and stock-based compensation.

Our integration of any acquired products, technologies or businesses will also involve numerous risks, including:

- problems and unanticipated costs associated with combining the purchased products, technologies or businesses;
- diversion of management's attention from our core business;
- adverse effects on existing business relationships with suppliers and customers;
- risks associated with entering markets in which we have limited or no prior experience; and
- potential loss of key employees, particularly those of the acquired organizations.

We may be unable to successfully integrate any products, technologies, businesses or personnel that we might acquire in the future without significant costs or disruption to our business.

#### We may seek to raise additional capital in the future, which may not be available to us, and if it is available, may dilute the ownership of our common stock.

In April and September 2003, we completed public offerings of 20,000,000 and 17,000,000 shares of our common stock resulting in the dilution of our existing investors' percentage ownership of our common stock. In the future, we may seek to raise additional funds through public or private debt or equity financings in order to:

- fund ongoing operations and capital requirements;
- take advantage of opportunities, including more rapid expansion or acquisition of complementary products, technologies or businesses;
- develop new products; or
- respond to competitive pressures.

Any additional capital raised through the sale of convertible debt or equity may further dilute an investor's percentage ownership of our common stock. Furthermore, additional financings may not be available on terms favorable to us, or at all. A failure to obtain additional funding could prevent us from making expenditures that may be required to grow or maintain our operations.

#### If we are subject to employment claims, we could incur substantial costs in defending ourselves.

We may become subject to employment claims in connection with employee terminations. In addition, companies in our industry whose employees accept positions with competitors frequently claim that their competitors have engaged in unfair hiring practices. These claims may result in material litigation. We could incur substantial costs defending ourselves or our employees against those claims, regardless of their merits. In addition, defending ourselves from those types of claims could divert our management's attention from our operations. If we are found liable in connection with any employment claim, we may incur significant costs that could adversely impact our financial condition and results of operations.

Securities litigation could result in substantial cost and divert the attention of key personnel, which could seriously harm our business.

operations, and the outcome of litigation is difficult to predict. An unfavorable resolution of any specific lawsuit could have a material adverse effect on our business, results of operations and financial condition.

#### Our stock price has been and may continue to be volatile.

The market for technology stocks in general, and our common stock in particular, has been and will likely continue to be extremely volatile. The following factors could cause the market price of our common stock to fluctuate significantly:

- the addition or loss of any major customer;
- changes in the financial condition or anticipated capital expenditure purchases of any existing or potential major customer;
- quarterly variations in our operating results;
- changes in financial estimates by securities analysts;
- speculation in the press or investment community;
- announcements by us or our competitors of significant contracts, new products or acquisitions, distribution partnerships, joint ventures or capital commitments:
- sales of common stock or other securities by us or by our stockholders in the future;
- securities and other litigation;
- announcement of a stock split, reverse stock split, stock dividend or similar event;
- economic conditions for the telecommunications, networking and related industries; and
- worldwide economic instability.

#### Sales of a substantial amount of our common stock in the future could cause our stock price to fall.

Some stockholders who acquired shares prior to our IPO or in connection with our acquisition of TTI hold a substantial number of shares of our common stock that have not yet been sold in the public market. Further, additional shares may become available for sale upon the conversion or redemption of Sonus' convertible subordinated note. Sales of a substantial number of shares of our common stock within a short period of time in the future could impair our ability to raise capital through the sale of additional debt or stock and/or cause our stock price to fall.

#### Provisions of our charter documents and Delaware law may have anti-takeover effects that could prevent a change of control.

Provisions of our amended and restated certificate of incorporation, our amended and restated by-laws and Delaware law could make it more difficult for a third party to acquire us, even if doing so would be beneficial to our stockholders.

#### Item 3: Quantitative and Qualitative Disclosures About Market Risk

We do not currently use derivative financial instruments. We generally place our marketable security investments in high-quality credit instruments, primarily U.S. Government obligations and corporate obligations with contractual maturities of less than one year. We do not expect any material loss from our marketable security investments and, therefore, believe that our potential interest rate exposure is not material. We have no current material exposure to foreign currency rate fluctuations,

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though we will continue to evaluate the impact of foreign currency exchange risk on our results of operations as we expand internationally.

#### **Item 4: Controls and Procedures**

(a) Evaluation of disclosure controls and procedures. Our management, with the participation of our chief executive officer and chief financial officer, has evaluated the effectiveness of our disclosure controls and procedures (as defined in Rules 240.13a-15(e) and 15d-15(e) of the Exchange Act) as of the end of the period covered by this quarterly report. Based on that evaluation, our chief executive officer and chief financial officer have concluded that, as of the end of the period covered by this quarterly report, our disclosure controls and procedures were (1) designed to ensure that material information relating to us, including our consolidated subsidiaries, is made known to our chief executive officer and chief financial officer by others within those entities, particularly during the period in which this report was being prepared, and (2) effective, in that they provide reasonable assurance that information required to be disclosed by us in the

reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms.

(b) Changes in internal control over financial reporting. There was no change in our internal control over financial reporting (as defined in Rules 240.13a-15(f) and 15d-15(f) of the Exchange Act) during the period covered by this quarterly report that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

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#### PART II—OTHER INFORMATION

#### **Item 1: Legal Proceedings**

In November 2001, a purchaser of our common stock filed a complaint in the federal district court for the Southern District of New York against us, two of our officers and the lead underwriters alleging violations of the federal securities laws in connection with our initial public offering (IPO) and seeking unspecified monetary damages. The purchaser seeks to represent a class of persons who purchased our common stock between the IPO on May 24, 2000 and December 6, 2000. An amended complaint was filed in April 2002. The amended complaint alleges that our registration statement contained false or misleading information or omitted to state material facts concerning the alleged receipt of undisclosed compensation by the underwriters and the existence of undisclosed arrangements between underwriters and certain purchasers to make additional purchases in the after market. The claims against us are asserted under Section 10(b) of the Securities Exchange Act of 1934 and Section 11 of the Securities Act of 1933 and against the individual defendants under Sections 11 and 15 of the Securities Act. Other plaintiffs have filed substantially similar class action cases against approximately 300 other publicly traded companies and their IPO underwriters which, along with the actions against us, have been transferred to a single federal judge for purposes of coordinated case management. On July 15, 2002, we, together with the other issuers named as defendants in these coordinated proceedings, filed a collective motion to dismiss the consolidated amended complaints on various legal grounds common to all or most of the issuer defendants. The plaintiffs voluntarily dismissed the claims against the individual defendants, including those Sonus officers named in the complaint. On February 19, 2003, the court granted a portion of the motion to dismiss by dismissing the Section 10(b) claims against certain defendants including us, but denied the remainder of the motion as to the defendants. Accordingly, the case proceeded against us on the Section 11 claims. In June 2003, a special committee of our Board of Directors authorized us to enter into a proposed settlement with the plaintiffs on terms substantially consistent with the terms of a Memorandum of Understanding negotiated among representatives of the plaintiffs, the issuer defendants and the insurers for the issuer defendants. The settlement contemplated by the Memorandum of Understanding is subject to a number of conditions including approval by the court. It remains uncertain whether and when the conditions will be met and the settlement will become final. We do not expect that the settlement contemplated by the Memorandum of Understanding would have a material impact on our business or financial results.

Beginning in July 2002, several purchasers of our common stock filed complaints in federal district court for the District of Massachusetts against us, certain officers and directors and a former officer under Sections 10(b) and 20(a) and Rule 10b-5 of the Securities Exchange Act of 1934 (Class Action Complaints). The purchasers seek to represent a class of persons who purchased our common stock between December 11, 2000 and January 16, 2002, and seek unspecified monetary damages. The Class Action Complaints were essentially identical and alleged that we made false and misleading statements about our products and business. On March 3, 2003, the plaintiffs filed a Consolidated Amended Complaint. On April 22, 2003, we filed a motion to dismiss the Consolidated Amended Complaint on various grounds. The plaintiffs filed an opposition to the motion on June 6, 2003. We filed our reply on July 8, 2003. The parties have requested oral argument on the motion, but a date has not yet been set. We believe the claims in the Consolidated Amended Complaint are without merit and that we have substantial legal and factual defenses, which we intend to pursue vigorously.

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#### Item 6: Exhibits and Reports on Form 8-K

#### (a) Exhibits:

Exhibit Number	Description					
31.1	Certification of Sonus Networks, Inc. Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.					
31.2	Certification of Sonus Networks, Inc. Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.					
32.1	Certification of Sonus Networks, Inc. Chief Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.					
32.2	Certification of Sonus Networks, Inc. Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.					

#### (b) Reports on Form 8-K:

Sonus furnished a Current Report on Form 8-K dated July 10, 2003 reporting under Item 9 (Regulation FD Disclosure) its actual financial results for the quarter ended June 30, 2003.

Sonus filed a Current Report on Form 8-K dated September 23, 2003 reporting under Item 5 (Other Events and Regulation FD Disclosure) a public offering of 17,000,000 shares of its common stock pursuant to an effective registration statement on Form S-3.

#### **SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Dated: November , 2003 SONUS NETWORKS, INC.

By: /s/ STEPHEN J. NILL

Stephen J. Nill

Chief Financial Officer, Vice President of Finance and Administration and Treasurer (authorized officer and principal financial and accounting officer)

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#### **EXHIBIT INDEX**

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PART II—OTHER INFORMATION

<u>Item 1: Legal Proceedings</u>

Item 6: Exhibits and Reports on Form 8-K

**SIGNATURE** 

EXHIBIT INDEX

# CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Hassan M. Ahmed, President and Chief Executive Officer of Sonus Networks, Inc., certify that:

- 1. I have reviewed this quarterly report on Form 10-Q for the period ended September 30, 2003 ("Quarterly Report") of Sonus Networks, Inc. (the "Registrant");
- 2. Based on my knowledge, this Quarterly Report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this Quarterly Report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this Quarterly Report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this Quarterly Report;
- 4. The Registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the Registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this Quarterly Report is being prepared;
  - (b) [Paragraph omitted pursuant to SEC Release Nos. 33-8238 and 34-47986];
  - (c) Evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this Quarterly Report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this Quarterly Report based on such evaluation; and
  - (d) Disclosed in this Quarterly Report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and
- 5. The Registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of Registrant's board of directors:
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

Date: November 10, 2003	/s/ HASSAN M. AHMED
	Hassan M. Ahmed President and Chief Executive Officer

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CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

# CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Stephen J. Nill, Chief Financial Officer, Vice President of Finance and Administration and Treasurer of Sonus Networks, Inc., certify that:

- 1. I have reviewed this quarterly report on Form 10-Q for the period ended September 30, 2003 ("Quarterly Report") of Sonus Networks, Inc. (the "Registrant");
- 2. Based on my knowledge, this Quarterly Report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this Quarterly Report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this Quarterly Report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this Quarterly Report;
- 4. The Registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the Registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this Quarterly Report is being prepared;
  - (b) [Paragraph omitted pursuant to SEC Release Nos. 33-8238 and 34-47986];
  - (c) Evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this Quarterly Report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this Quarterly Report based on such evaluation; and
  - (d) Disclosed in this Quarterly Report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and
- 5. The Registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of Registrant's board of directors:
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

Treasurer

Date: November 10, 2003	/s/ STEPHEN J. NILL
	Stephen J. Nill Chief Financial Officer, Vice President of Finance and Administration and

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CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

**EXHIBIT 32.1** 

#### CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly report on Form 10-Q of Sonus Networks, Inc. (the "Company") for the period ended September 30, 2003 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Hassan M. Ahmed, President and Chief Executive Officer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 10, 2003	/s/ HASSAN M. AHMED
	Hassan M. Ahmed President and Chief Executive Officer

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CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

#### CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly report on Form 10-Q of Sonus Networks, Inc. (the "Company") for the period ended September 30, 2003 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Stephen J. Nill, Chief Financial Officer, Vice President of Finance and Administration and Treasurer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 10, 2003	/s/ STEPHEN J. NILL
	Stephen J. Nill Chief Financial Officer, Vice President of Finance and Administration and
	Treasurer

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CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002